

Downloading Software via My Updates



**My Updates is available via
Software Support Online (SSO)**

<http://www.hp.com/go/exstreamsupport>

or

<http://support.openview.hp.com/>

STEP 1: Navigate to <http://www.hp.com/go/exstreamsupport> or <http://support.openview.hp.com/>



» Software Support Online

- » Solutions
- » Products
- » Demos
- » News
- » BTO Software
- » Information Management Software
- » Partners
- » Education & Training
- » Developers

» How to buy

- » HP Software Solutions Community
- » Large Enterprise Business
- » HP Software Web Events Center
- » HP Software Universe Online (Site not hosted by HP)

» Site map

Software Support Online

HP Software Support Online is a fast efficient way to access interactive technical support tools needed to manage your business. [Learn more about access levels.](#)

Home
» Self-solve 
» Case Manager 
» Downloads
» Communities

Login to use self-solve search

Save time performing searches by accessing our knowledge base for technical solutions, manuals, patches and more to resolve your software questions

Want to search the self-solve knowledge database? 



Login 

Please login first!

Notices and alerts

The new Software Support Online access tutorial is now available, [click here](#). The tutorial includes step-by-step instructions for accessing "My Updates Portal".

Find out how to utilize HP SSO



Short-cuts

- » Check entitlement 
- » Contracts & Licensing
- » E-mail notification 
- » Manuals 
- » Obsolescence & Migrations
- » Service offerings
- » Site reference/user guides
- » Software - integrations 
- » Submit an enhancement request 
- » Support matrices 

Support news



- » Inside Support issue 5
- » New Customer Support Handbook
- » Obsolescence & Migrations redesign

Product news

- » Access changes to Patches
- » HP Software Solutions community
- » PPM: Customers using EMC Documentum

Other HP Support



- » OpenCall support
- » Security software support
- » Storage software

Access legend:

-  HP Passport
-  Active contract

STEP 2: Click on the 'Downloads' tab

The screenshot shows the HP Software Support Online interface. At the top, there is a navigation bar with links for HP Home, Products & Services, Support & Drivers, Solutions, and How to Buy. Below this is a search bar and a 'Contact HP' link. The main header area includes the HP logo and the title 'Downloads'. A secondary navigation bar contains tabs for Home, Self-solve, Case Manager, Downloads, and Communities. The 'Downloads' tab is highlighted in blue. Below this, there is a search bar for self-solve knowledge, followed by sections for Product Manuals, Software Updates, Demos & Downloads, and Software Patches. On the left side, there is a sidebar with a 'Software Support Online' section and a list of categories including Solutions, Products, Demos, News, BTO Software, Information Management Software, and Partners. A red circle highlights the 'Downloads' tab in the secondary navigation bar, and a red arrow points from this circle to the 'Downloads' section of the page.

» HP Home » Products & Services » Support & Drivers » Solutions » How to Buy

» Contact HP Search: >>

» Software Support All of HP US

Software > Management Software > Support

hp Downloads

» Software Support Online

» Home » Self-solve » Case Manager **Downloads** » Communities

» Self-solve knowledge search

Enter question, phrase, keyword(s), or document id:
 >>

[Advanced Self-solve knowledge search](#) | [Search tips](#)

» Product Manuals

Find and download HP Software product manuals

» Software Updates

My Updates allows you to review your support contracts and determine which software product updates to download.

» Demos & Downloads

See online demonstrations of how HP Software can work for you. Includes add-ons, agents, device agents, device plug-ins, and integration software.

» Software Patches

Find and download HP Software product patches

hp Software Support Online

HP Software Support Online is a fast efficient way to access interactive technical support tools needed to manage your business. [Learn more about access](#)

» Software Support Online

» Solutions

» Products

» Demos

» News

» BTO Software

» Information Management Software

» Partners

Home » Self-solve » Case Manager » Downloads » Communities

Login to use self-solve search

Save time performing searches by accessing our knowledge base for technical solutions, manuals, patches and more to resolve your software questions

[Want to search the self-solve knowledge database?](#)

Login

Please login first!

» Solutions

» Products

» Demos

» News

» BTO Software

» Information Management Software

» Partners

» Education & Training

» Developers

» How to buy



» HP Software Solutions Community

» Large Enterprise


STEP 3: Click on >> Software Updates

STEP 4: Sign-in with your HP Passport credentials


Downloads

» Home » Self-solve  » Case Manager  **Downloads** » Communities

» Self-solve knowledge search

Enter question, phrase, keyword(s), or document id:
 


[Advanced Self-solve knowledge search](#) | [Search tips](#)

» **Product Manuals** 

Find and download HP Software product manuals

» **Software Updates**

My Updates allows you to review your support contracts and determine which software product updates to download.

» **Software Patches** 

Find and download HP Software product patches

» **Demos & Downloads**

See online demonstrations of how HP Software can work for you. Includes add-ons, agents, device agents, device plug-ins, and integration software.




HP Passport sign-in

 HP Passport single sign-in service lets you use one user ID and password of your choice to sign-in to all HP Passport-enabled Web sites.

* = Required field



Sign-in to HP Passport

User ID * 

Password *

Remember my User ID on this computer

» [New users - please register](#)

 **HP Passport is secure** 

STEP 4: Enter your SAID (or select the SAID linked to your HPP)

Software updates

Listed below are the software support contracts (SAID's) that are linked to your HP Passport Profile.

For HP Software Patches click [here](#)

If you need to modify the SAID's that are linked to your HPP profile, please go to [Software Support Online](#). After modifying your profile, click [here](#) to refresh the list of SAID's.

Select an SAID:

OR

Directly enter an SAID:



Note: For customers who have just created a new HPP profile and linked SAID's to it, please directly enter the required SAID until our system is updated in a few hours when the SAID will be available for selection in the dropdown box.

- All software downloads are subject to terms and conditions.
Yes, I accept these [terms and conditions](#).

Submit >>









STEP 5: Navigate to the product of interest

Show a single category / product center  

Get software updates

[Expand all](#) [Collapse all](#)

-  **Exstream Connectors & Converters**
-  **Exstream Design & Production**
-  **Exstream External Integration**
-  **Exstream Output Compare and AFP Production Tools**
-  **Exstream Postal Soft**
-  **Exstream Super Design Seat**

Get software updates

STEP 6: Select to **download** software or documentation

Download software and license

Selected Products	Get Software	Get Licensing	Get Documentation
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Below are the selected products for SAID [REDACTED]. If you want to add items to this selection, click [here](#).

If you want to select a different SAID, click [here](#).

SAID: [REDACTED]
Expiration date: January 31 2013

Item #	Product name	Product #	Version	Qty	Deliverables	Date selected (mm-dd-yyyy)
1	HP Exstream Design Seat 5 pack 7.0 SW	CQ939AAE	7.0.611	N/A	Get Software Get Documentation	11-02-2010
2	HP Exstream Design and Production 7.0 SW	CQ896AAE	7.0.611	N/A	Get Software	11-02-2010
3	HP Exstream Design and Production 6.1	EXSENG_6.1	6.1.034	N/A	Get Software	11-01-2010



STEP 7: Select the **specific file** of interest

Download software and license

Selected Products	Get Software	Get Licensing	Get Documentation
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Please follow these steps to get your electronic download:

1. Either select the product from the product name list or use the search function.
2. Choose a single file you want to download from the electronic downloads list.
3. Go down to the selected media product information section and either click the download button to download now or click "add to download cart" to download later.

Search product:

1. Product name	2. Electronic downloads
1 : HP Exstream Design Seat 5 pack 7.0 SW	HP Exstream(ExsEngAIX327_0_611_DDCH996-10521.zip)
2 : HP Exstream Design and Production 7.0 SW	HP Exstream(ExsEngAIX647_0_611_unixODBCCH996-10539.zip)
3 : HP Exstream Design and Production 6.1	HP Exstream(ExsEngAIX647_0_611_DDCH996-10540.zip)
4 : HP CQC TemPost 6.0 MVS SW	HP Exstream(ExsEng64DBAIX7_0_611CH996-10522.zip)
5 : HP E-Mail Delivery 1.0 SW	HP Exstream(ExsEng64SBAIX7_0_611CH996-10523.zip)
6 : HP Remote Collaboration Server 7.0 SW	HP Exstream(ExsEngDBAIX327_0_611CH996-10541.zip)
7 : HP JMS Cntr 4.7 SW	HP Exstream(ExsEngSBAIX327_0_611CH996-10542.zip)
8 : HP Exstream Dsgn and Productn MVS 7.0 SW	HP Exstream(ExsEngWin7_0_611CH996-10518.zip)
9 : HP Exstream App Qry Serv 6.0 SW	HP Exstream(ExsEngDBCSWin7_0_611CH996-10519.zip)

3. Selected media product information

Item #: 2
Product #: CQ896AAE
Product name: HP Exstream Design and Production 7.0 SW
Version: 7.0.611
Software specification: HP Exstream(ExsEngWin7_0_611CH996-10518.zip)
Special instructions:
Download filename: HP_ExstreamExsEngWin7_0_611CH996_10518.zip

File size: 3.99 MB
MD5 checksum: 1 3ba1f1463f3050a8fefdb86e12b76d5ff



File Download

Do you want to open or save this file?

Name: Software_AMP_8.10_T8800_15004.iso
Type: ISO Image File, 374MB
From: h30316.www3.hp.com

Always ask before opening this type of file

While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. [What's the risk?](#)

STEP 8: Save the file to your system


Installing and Using the Download Manager



Instructions for Installing the HP Download Manager Application

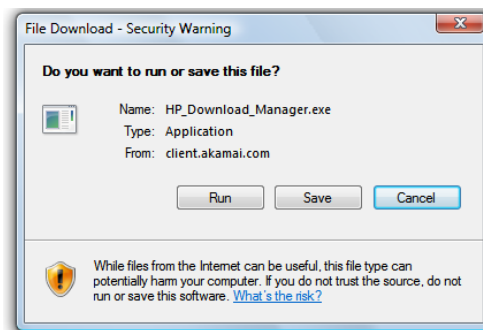
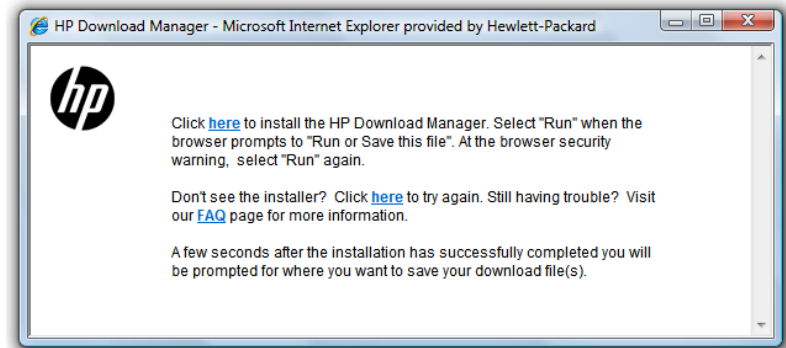
STEP 1: Click on >> Use HP Download Manager button

3. Selected media product information

Item #: 1
Product #: CQ904AAE
Product name: HP Exstream App Qry Serv 6.0 SW
Version: 6.0.0001
Software specification: HP Exstream(AQS_DotNet_6_0_0001CJ128-10501.zip)
Special instructions:
Download filename: HP_ExstreamAQS_DotNet_6_0_0001CJ128_10501.zip
Download Directly >>  add to download cart
Use HP Download Manager >>
File size: 0.02 MB
MD5 checksum: 2674e79cdc74964c291700624a038822




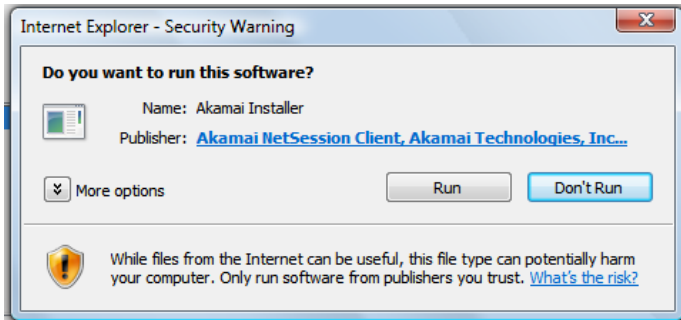
STEP 2: Click on 'here' link to begin the installation



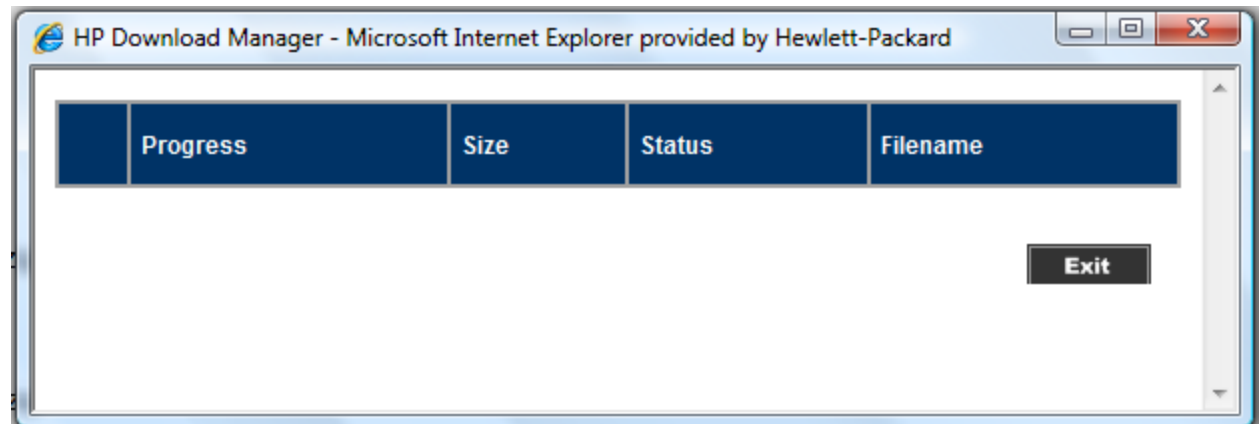
STEP 3: Click on >> Run button

Instructions for Installing the HP Download Manager Application (continued)

STEP 4: Click on >> **Run** button



STEP 5: Click on >> **Exit** button.
The HP Download Manager is now installed.



Instructions for Using the HP Download Manager

1. Product name

- 1 : HP Exstream App Qry Serv 6.0 SW
- 2 : HP Exstream Design and Production 7.0 SW
- 3 : HP Exstream Design Seat 5 pack 7.0 SW
- 4 : HP Output Compare 6.0 SW
- 5 : HP Exstream Dsgn and Productn MVS 6.1
- 6 : HP Exstream Dsgn and Productn MVS 7.0 SW
- 7 : HP Exstream Design and Production 6.1
- 8 : HP CQC TemPost 6.0 MVS SW
- 9 : HP E-Mail Delivery 1.0 SW

2. Electronic downloads

- HP Exstream(AQS_DotNet_6_0_0001CJ128-10501.zip)
- HP Exstream(AQS_6_0_0001CJ128-10502.zip)

3. Selected media product information

Item #: 1
Product #: CQ904AAE
Product name: HP Exstream App Qry Serv 6.0 SW
Version: 6.0.0001
Software specification: HP Exstream(AQS_DotNet_6_0_0001CJ128-10501.zip)
Special instructions:
Download filename: HP_ExstreamAQS_DotNet_6_0_0001CJ128_10501.zip

[Download Directly >>](#) [add to download cart](#)
[Use HP Download Manager >>](#)

File size: 0.02 MB
MD5 checksum: 2674e79cdc74964c291700624a038822

STEP 1: Select the specific file of interest and click the ‘add to download cart’ link



STEP 2: Click the ‘View download cart’ link

hp Download software and license

» **Software Updates**

» [Click here to give us feedback about this site](#)

» [View download cart SAID](#)

» [Items: 2](#)

» [Frequently asked questions](#)

» [About the new HP Download Manager](#)

» [Software Update Manager](#)

Selected Products **Get Software** **Get Licensing** **Get Documentation**

Please follow these steps to get your electronic download:

1. Either select the product from the product name list or use the search function.
2. Choose a single file you want to download from the electronic downloads list.
3. Go down to the selected media product information section and either click the download button to download now or click "add to download cart" to download later.

Search product: [Clear >>](#)

Instructions for Using the HP Download Manager (continued)

STEP 3: Select the software to download.
Click on >> **“Download selected items using Download Manager”** button

View download cart

The contents of your download cart are shown below. Either use the browser to download files by clicking on **“Download Directly”** or use the **Download Manager** where you can select multiple files to download.

[Return to Get Software](#)

[Return to Documentation](#)

[Download selected items using Download Manager >>](#) [Empty Cart >>](#) SAID: _____

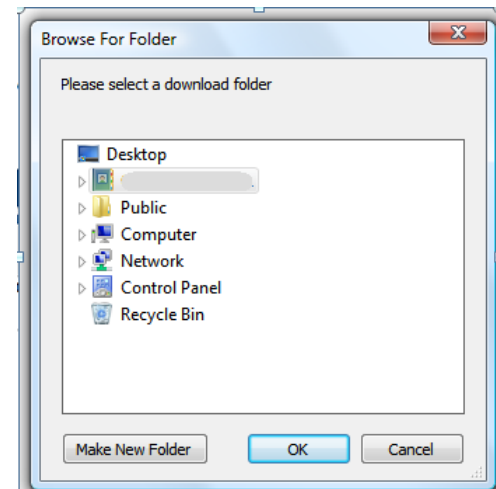
Item#	Electronic download	Size	Use browser to download	Remove
1	HP_ExstreamExsEngAIX327_0_611_DDCH996_10521.zip View Details	10.51 MB	Download Directly >>	
2	HP_ExstreamAQS_DotNet_6_0_0001CJ128_10501.zip View Details	0.02 MB	Download Directly >>	

[Download selected items using Download Manager >>](#)

[Return to Get Software](#)

[Return to Documentation](#)

STEP 4: Select the **location** to save the file(s)



STEP 5: Click on >> **“Exit”** button when the download is complete

