Downloading Software via My Updates

My Updates is available via **Software Support Online** (SSO)

http://www.hp.com/go/exstreamsupport

or

http://support.openview.hp.com/

STEP 1: Navigate to http://www.hp.com/go/exstreamsupport or http://support.openview.hp.com/

STEP 2: Click on the '**Downloads**' tab

STEP 3: Click on **>> Software Updates**

STEP 4: **Sign-in** with your **HP Passport** credentials

Downloads

» Home | » Self-solve | » Case Manager | **Downloads** | » Communities

» Self-solve knowledge search

Enter question, phrase, keyword(s), or document id:

[   ] »

Advanced Self-solve knowledge search | Search tips

» Product Manuals
Find and download HP Software product manuals

» Software Updates
My Updates allows you to review your support contracts and determine which software product updates to download.

» Demos & Downloads
See online demonstrations of how HP Software can work for you. Includes add-ons, agents, device agents, device plug-ins, and integration software.

» Software Patches
Find and download HP Software product patches

HP Passport sign-in

HP Passport single sign-in service lets you use one user ID and password of your choice to sign-in to all HP Passport-enabled Web sites.

* = Required field

Sign-in to HP Passport

User ID *   [hp.com]

Password *   [••••••••]

☑ Remember my User ID on this computer

» New users - please register

🔒 HP Passport is secure   [Sign-in »]

STEP 4: Enter your **SAID** (or select the SAID linked to your HPP)

Software updates

Listed below are the software support contracts (SAID's) that are linked to your HP Passport Profile.

For HP Software Patches click here

If you need to modify the SAID's that are linked to your HPP profile, please go to Software Support Online. After modifying your profile, click here to refresh the list of SAID's.

○ **Select an SAID:**   Select SAID ▾

OR

○ **Directly enter an SAID:** [   ]

Note: For customers who have just created a new HPP profile and linked SAID's to it, please directly enter the required SAID until our system is updated in a few hours when the SAID will be available for selection in the dropdown box.

☐ All software downloads are subject to terms and conditions.
  Yes, I accept these terms and conditions.

[Submit »]

STEP 5: Navigate to the product of interest

Show a single category / product center   Show All   ▾ [»]

[Get software updates]

Expand all   Collapse all

⊞ **Exstream Connectors & Converters**

⊞ **Exstream Design & Production**

⊞ **Exstream External Integration**

⊞ **Exstream Output Compare and AFP Production Tools**

⊞ **Exstream Postal Soft**

⊞ **Exstream Super Design Seat**

[Get software updates]

STEP 6: Select to **download** software or documentation

STEP 7: Select the **specific file** of interest

Download software and license

Selected Products	Get Software	Get Licensing	Get Documentation

Below are the selected products for SAID ▪▪▪▪▪▪▪▪. If you want to add items to this selection, click here.

If you want to select a different SAID, click here.

SAID: ▪▪▪▪▪▪▪▪
Expiration date: January 31 2013

Item #	Product name	Product #	Version	Qty	Deliverables	Date selected (mm-dd-yyyy)
1	HP Exstream Design Seat 5 pack 7.0 SW	CQ939AAE	7.0.611	N/A	Get Software / Get Documentation	11-02-2010
2	HP Exstream Design and Production 7.0 SW	CQ896AAE	7.0.611	N/A	Get Software	11-02-2010
3	HP Exstream Design and Production 6.1	EXSENG_6.1	6.1.034	N/A	Get Software	11-01-2010

Download software and license

Selected Products	Get Software	Get Licensing	Get Documentation

Please follow these steps to get your electronic download:

1. Either select the product from the product name list or use the search function.
2. Choose a single file you want to download from the electronic downloads list.
3. Go down to the selected media product information section and either click the download button to download now or click "add to download cart" to download later.

Search product: [   ] [Clear »]

1. Product name
1 : HP Exstream Design Seat 5 pack 7.0 SW
2 : HP Exstream Design and Production 7.0 SW
3 : HP Exstream Design and Production 6.1
4 : HP CQC TemPost 6.0 MVS SW
5 : HP E-Mail Delivery 1.0 SW
6 : HP Remote Collaboration Server 7.0 SW
7 : HP JMS Cntr 4.7 SW
8 : HP Exstream Dsgn and Productn MVS 7.0 SW
9 : HP Exstream App Qry Serv 6.0 SW

2. Electronic downloads
HP Exstream(ExsEngAIX327_0_611_DDCH996-10521.zip)
HP Exstream(ExsEngAIX647_0_611_unixODBCCH996-10539.zip)
HP Exstream(ExsEngAIX647_0_611_DDCH996-10540.zip)
HP Exstream(ExsEng64DBAIX7_0_611CH996-10522.zip)
HP Exstream(ExsEng64SBAIX7_0_611CH996-10523.zip)
HP Exstream(ExsEngDBAIX327_0_611CH996-10541.zip)
HP Exstream(ExsEngSBAIX327_0_611CH996-10542.zip)
HP Exstream(ExsEngWin7_0_611CH996-10518.zip)
HP Exstream(ExsEngDBCSWin7_0_611CH996-10519.zip)

3. Selected media product information

Item #:	2
Product #:	CQ896AAE
Product name:	HP Exstream Design and Production 7.0 SW
Version:	7.0.611
Software specification:	HP Exstream(ExsEngWin7_0_611CH996-10518.zip)
Special instructions:	
Download filename:	HP_ExstreamExsEngWin7_0_611CH996_10518.zip

[Download Directly »] 🛒 add to download cart
[Use HP Download Manager »]

File size:	3.99 MB
MD5 checksum: ℹ	3ba1f1463f3050a8fefd86e12b76d5ff

File Download

Do you want to open or save this file?

Name: Software_AMP_8.10_T8800_15004.iso
Type: ISO Image File, 374MB
From: h30316.www3.hp.com

[Open] [Save] [Cancel]

☑ Always ask before opening this type of file

While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. What's the risk?

STEP 8: **Save** the file to your system

Installing and Using the Download Manager

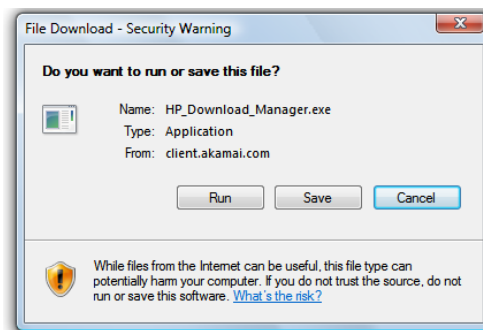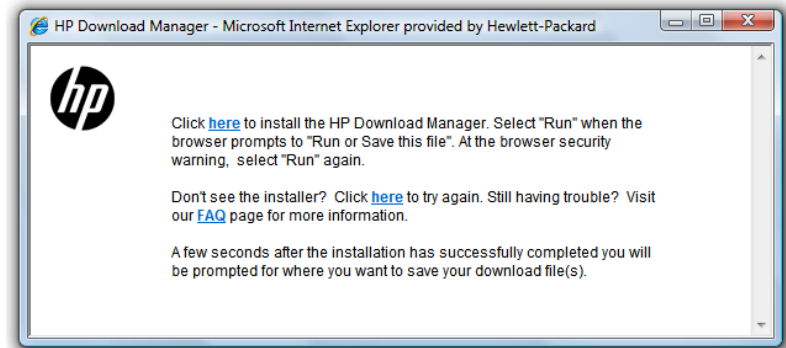# Instructions for **Installing** the HP Download Manager Application

STEP 1: Click on >> Use **HP Download Manager** button

STEP 2: Click on **'here'** link to begin the installation

STEP 3: Click on **>> Run** button

3. Selected media product information

Item #:	1
Product #:	CQ904AAE
Product name:	HP Exstream App Qry Serv 6.0 SW
Version:	6.0.0001
Software specification:	HP Exstream(AQS_DotNet_6_0_0001CJ128-10501.zip)
Special instructions:	
Download filename:	HP_ExstreamAQS_DotNet_6_0_0001CJ128_10501.zip

Download Directly »   add to download cart

Use HP Download Manager »

File size:	0.02 MB
MD5 checksum:	2674e79cdc74964c291700624a038822

HP Download Manager - Microsoft Internet Explorer provided by Hewlett-Packard

Click here to install the HP Download Manager. Select "Run" when the browser prompts to "Run or Save this file". At the browser security warning, select "Run" again.

Don't see the installer? Click here to try again. Still having trouble? Visit our FAQ page for more information.

A few seconds after the installation has successfully completed you will be prompted for where you want to save your download file(s).

File Download - Security Warning

Do you want to run or save this file?

Name: HP_Download_Manager.exe
Type: Application
From: client.akamai.com

Run   Save   Cancel

While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not run or save this software. What's the risk?

STEP 4: Click on >> **Run** button

STEP 5: Click on >> **Exit** button.
The HP Download Manager is now installed.
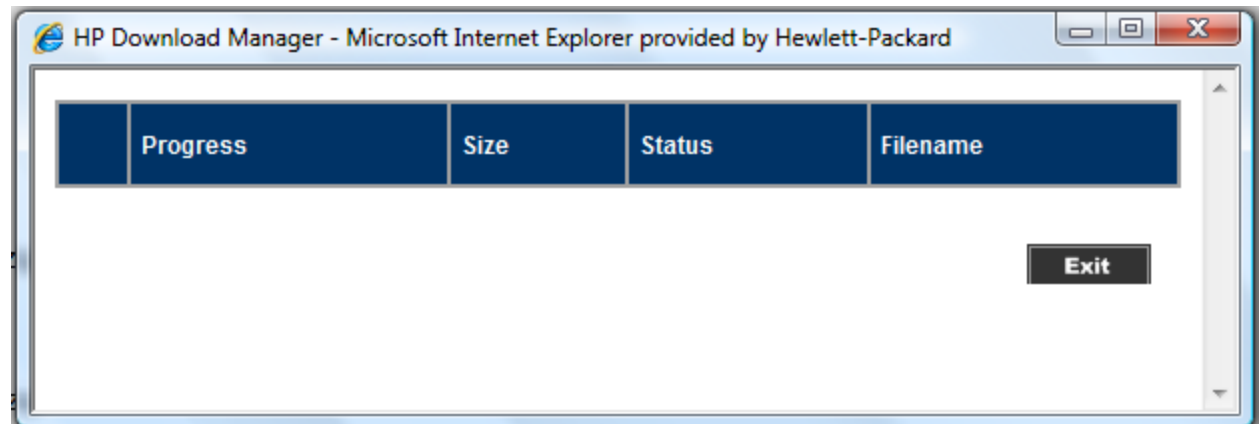
Instructions for **Using** the HP Download Manager

1. Product name

```
1 : HP Exstream App Qry Serv 6.0 SW
2 : HP Exstream Design and Production 7.0 SW
3 : HP Exstream Design Seat 5 pack 7.0 SW
4 : HP Output Compare 6.0 SW
5 : HP Exstream Dsgn and Productn MVS 6.1
6 : HP Exstream Dsgn and Productn MVS 7.0 SW
7 : HP Exstream Design and Production 6.1
8 : HP CQC TemPost 6.0 MVS SW
9 : HP E-Mail Delivery 1.0 SW
```

2. Electronic downloads

```
HP Exstream(AQS_DotNet_6_0_0001CJ128-10501.zip)
HP Exstream(AQS_6_0_0001CJ128-10502.zip)
```

3. Selected media product information

Item #:	1
Product #:	CQ904AAE
Product name:	HP Exstream App Qry Serv 6.0 SW
Version:	6.0.0001
Software specification:	HP Exstream(AQS_DotNet_6_0_0001CJ128-10501.zip)
Special instructions:	
Download filename:	HP_ExstreamAQS_DotNet_6_0_0001CJ128_10501.zip

Download Directly » 🛒 add to download cart

Use HP Download Manager »

File size:	0.02 MB
MD5 checksum:	2674e79cdc74964c291700624a038822

STEP 1: Select the specific file of interest and click the **'add to download cart'** link

STEP 2: Click the **'View download cart'** link

Download software and license

» **Software Updates**

» Click here to give us feedback about this site

» View download cart
  SAID
  🛒 Items:2
» Frequently asked questions
» About the new HP Download Manager
» Software Update Manager

Selected Products	Get Software	Get Licensing	Get Documentation

Please follow these steps to get your electronic download:

1. Either select the product from the product name list or use the search function.
2. Choose a single file you want to download from the electronic downloads list.
3. Go down to the selected media product information section and either click the download button to download now or click "add to download cart" to download later.

Search product: [_____] **Clear »**

STEP 3: Select the software to download.
Click on **>> "Download selected items using Download Manager"** button

STEP 4: Select the **location** to save the file(s)
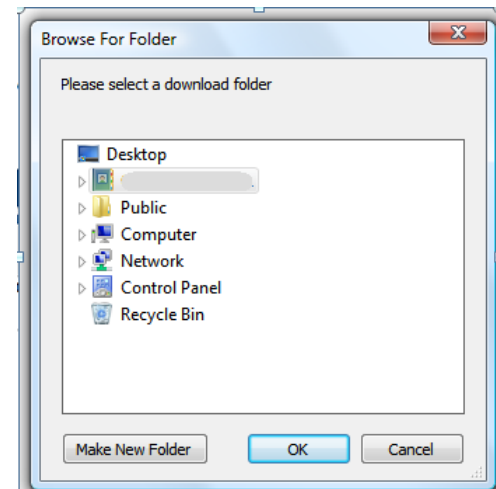
STEP 5: Click on >> **"Exit"** button when the download is complete