



Product Support Update

HP Exstream Design and Production Versions 5.0 and 6.0/6.1



Ongoing support and maintenance of HP Exstream Design and Production 5.0, and any related software components, will reach their end of life on **February 28, 2011**. Support cases for HP Exstream Design and Production 5.0 submitted to HP after this date will not be processed.

Ongoing support and maintenance of HP Exstream Design and Production 6.0/6.1, and any related software components, will reach end of life on **August 31, 2011**. Support cases for HP Exstream Design and Production 6.0/6.1 submitted to HP after this date will not be processed.

HP is committed to the success of your business and as such, strongly recommends that you begin planning for the migration of your HP Exstream application(s) to a more recent version of the HP Exstream software. If necessary, please work with your HP Exstream Account Manager to ensure you have a solution plan in place before the obsolescence of the 5.0 and 6.0 versions of HP Exstream Design and Production. HP has professional services specialists with extensive experience in supporting our customers' software upgrades. They can assist in every step of the migration process from assessing and planning through applications migration, testing and production rollout. Please contact your HP Exstream Account Manager for more details.

The complete HP Exstream version support and obsolescence policy can be found in the HP Exstream Support Guide located on the [HP Exstream Support site](#).

HP Exstream generally offers 12 months notice before ending the life of any software version. HP Exstream also commits to supporting GA (Generally Available) software for a minimum of 3 years.

If you have additional questions, please contact your HP Account Team or HP Exstream Support, who will be pleased to assist you. Alternatively, please visit www.hpexstream.com for general product information.