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News Release



HP Inc. Reports Fiscal 2024 First Quarter Results

PALO ALTO, Calif. - February 28, 2024 (GLOBE NEWSWIRE) - HP (NYSE: HPQ)

- First quarter GAAP diluted net earnings per share ("EPS") of \$0.62, within the previously provided outlook of \$0.60 to \$0.70 per share
- First quarter non-GAAP diluted net EPS of \$0.81, within the previously provided outlook of \$0.76 to \$0.86 per share
- First quarter net revenue of \$13.2 billion, down 4.4% from the prior-year period
- First quarter net cash provided by operating activities of \$121 million, free cash flow of \$25 million
- First quarter returned \$0.8 billion to shareholders in the form of share repurchases and dividends

HP Inc.'s fiscal 2024 first quarter financial performance

	Q1 FY24	Q1 FY23	Y/Y
GAAP net revenue (\$B)	\$ 13.2	\$ 13.8	(4.4)%
GAAP operating margin	7.1%	5.4%	1.7 pts
GAAP net earnings (\$B)	\$ 0.6	\$ 0.5	33%
GAAP diluted net EPS	\$ 0.62	\$ 0.47	32%
Non-GAAP operating margin	8.4%	7.6%	0.8 pts
Non-GAAP net earnings (\$B)	\$ 0.8	\$ 0.7	11%
Non-GAAP diluted net EPS	\$ 0.81	\$ 0.73	11%
Net cash provided by (used in) operating activities (\$B) ⁽¹⁾	\$ 0.1	\$ (0.0)	NM
Free cash flow (\$B) ⁽¹⁾	\$ 0.0	\$ (0.2)	NM

Notes to table

Information about HP Inc.'s use of non-GAAP financial information is provided under "Use of non-GAAP financial information" below.

(1) "NM" represents not meaningful.

Net revenue and EPS results

HP Inc. and its subsidiaries ("HP") announced fiscal 2024 first quarter net revenue of \$13.2 billion, down 4.4% (down 4.9% in constant currency) from the prior-year period.

"Our Q1 results reflect continued progress against our Future Ready plan," said Enrique Lores, HP President and CEO. "We are bringing terrific innovation to our customers while driving disciplined execution across every facet of the business. As a result, we delivered solid earnings growth this quarter and we are well positioned to accelerate as the market recovers."

First quarter GAAP diluted net EPS was \$0.62, up from \$0.47 in the prior-year period and within the previously provided outlook of \$0.60 to \$0.70. First quarter non-GAAP diluted net EPS was \$0.81, up from \$0.73 in the prior-year period and within the previously provided outlook of \$0.76 to \$0.86. First quarter non-GAAP net earnings and non-GAAP diluted net EPS excludes after-tax adjustments of \$186 million, or \$0.19 per diluted share, related to restructuring and other charges, acquisition and divestiture charges, amortization of intangible assets, non-operating retirement-related credits and tax adjustments.

Asset management

HP's net cash provided by operating activities in the first quarter of fiscal 2024 was \$121 million. Accounts receivable ended the quarter at \$3.8 billion, down 2 days quarter over quarter to 26 days. Inventory ended the quarter at \$6.9 billion, up 4 days quarter over quarter to 61 days. Accounts payable ended the quarter at \$13.3 billion, down 1 day quarter over quarter to 116 days.

HP generated \$25 million of free cash flow in the first quarter. Free cash flow includes net cash provided by operating activities of \$121 million adjusted for net investments in leases of \$62 million and net investments in property, plant and equipment of \$158 million.

HP's dividend payment of \$0.2756 per share in the first quarter resulted in cash usage of \$0.3 billion. HP also utilized \$0.5 billion of cash during the quarter to repurchase approximately 16.7 million shares of common stock in the open market. HP exited the quarter with \$2.4 billion in gross cash, which includes cash and cash equivalents of \$2.3 billion, restricted cash of \$154 million, and short-term investments of \$3 million included in other current assets. Restricted cash relates to amounts collected and held on behalf of a third party for trade receivables previously sold.

Fiscal 2024 First quarter segment results

- Personal Systems net revenue was \$8.8 billion, down 4% year over year (down 5% in constant currency) with a 6.1% operating margin. Consumer PS net revenue was down 1% and Commercial PS net revenue was down 5%. Total units were up 5% with Consumer PS units up 10% and Commercial PS units up 2%.
- Printing net revenue was \$4.4 billion, down 5% year over year (down 5% in constant currency) with a 19.9% operating margin. Consumer Printing net revenue was down 22% and Commercial Printing net revenue was down 12%. Supplies net revenue was flat (up 1% in constant currency). Total hardware units were down 17%, with Consumer Printing units down 15% and Commercial Printing units down 18%.

Outlook

For the fiscal 2024 second quarter, HP estimates GAAP diluted net EPS to be in the range of \$0.58 to \$0.68 and non-GAAP diluted net EPS to be in the range of \$0.76 to \$0.86. Fiscal 2024 second quarter non-GAAP diluted net EPS estimates exclude \$0.18 per diluted share, primarily related to restructuring and other charges, acquisition and divestiture charges, amortization of intangible assets, non-operating retirement-related credits, tax adjustments and the related tax impact on these items.

For fiscal 2024, HP estimates GAAP diluted net EPS to be in the range of \$2.61 to \$3.01 and non-GAAP diluted net EPS to be in the range of \$3.25 to \$3.65. Fiscal 2024 non-GAAP diluted net EPS estimates exclude \$0.64 per diluted share, primarily related to restructuring and other charges, acquisition and divestiture charges, amortization of intangible assets, non-operating retirement-related credits, tax adjustments and the related tax impact on these items. For fiscal 2024, HP anticipates generating free cash flow in the range of \$3.1 to \$3.6 billion.

More information on HP's earnings, including additional financial analysis and an earnings overview presentation, is available on HP's Investor Relations website at investor.hp.com.

HP's FY24 Q1 earnings conference call is accessible via audio webcast at www.hp.com/investor/2024Q1Webcast.

About HP Inc.

HP Inc. (NYSE: HPQ) is a global technology leader and creator of solutions that enable people to bring their ideas to life and connect to the things that matter most. Operating in more than 170 countries, HP delivers a wide range of innovative and sustainable devices, services and subscriptions for personal computing, printing, 3D printing, hybrid work, gaming, and more. For more information, please visit http://www.hp.com.

Use of non-GAAP financial information

To supplement HP's consolidated condensed financial statements presented on a generally accepted accounting principles ("GAAP") basis, HP provides net revenue on a constant currency basis, non-GAAP total operating expense, non-GAAP operating profit, non-GAAP operating margin, non-GAAP tax rate, non-GAAP net earnings, non-GAAP diluted net EPS, free cash flow, gross cash and net cash (debt) financial measures. HP also provides forecasts of non-GAAP diluted net EPS and free cash flow. Reconciliations of these non-GAAP financial measures to the most directly comparable GAAP financial measures are included in the tables below or elsewhere in the materials accompanying this news release. In addition, an explanation of the ways in which HP's management uses these non-GAAP measures to evaluate its business, the substance behind HP's decision to use these non-GAAP measures, the material limitations associated with the use of these non-GAAP measures, the manner in which HP's management compensates for those limitations, and the substantive reasons why HP's management believes that these non-GAAP measures provide useful information to investors is included under "Use of non-GAAP financial measures" after the tables below. This additional non-GAAP financial information is not meant to be considered in isolation or as a substitute for net revenue, operating expense, operating profit, operating margin, tax rate, net earnings, diluted net EPS, cash provided by (used in) operating activities or cash, cash equivalents, and restricted cash prepared in accordance with GAAP.

Forward-looking statements

This document contains forward-looking statements based on current expectations and assumptions that involve risks and uncertainties. If the risks or uncertainties ever materialize or the assumptions prove incorrect, they could affect the business and results of operations of HP Inc. and its consolidated subsidiaries which may differ materially from those expressed or implied by such forward-looking statements and assumptions.

All statements other than statements of historical fact are statements that could be deemed forward-looking statements, including, but not limited to, any statements regarding the impact of the COVID-19 pandemic; projections of net revenue, margins, expenses, effective tax rates, net earnings, net earnings per share, cash flows, benefit plan funding, deferred taxes, share repurchases, foreign currency exchange rates or other financial items; any projections of the amount, timing or impact of cost savings or restructuring and other charges, planned structural cost reductions and productivity initiatives; any statements of the plans, strategies and objectives of management for future operations, including, but not limited to, our business model and transformation, our sustainability goals, our go-to-market strategy, the execution of restructuring plans and any resulting cost savings (including the fiscal 2023 plan), net revenue or profitability improvements or other financial impacts; any statements concerning the expected development, demand, performance, market share or competitive performance relating to products or services; any statements concerning potential supply constraints, component shortages, manufacturing disruptions or logistics challenges; any statements regarding current or future macroeconomic trends or events and the impact of those trends and events on HP and its financial performance; any statements regarding pending investigations, claims, disputes or other litigation matters; any statements of expectation or belief as to the timing and expected benefits of acquisitions and other business combination and investment transactions (including the acquisition of Plantronics, Inc. ("Poly")); and any statements of assumptions underlying any of the foregoing. Forward-looking statements can also generally be identified by words such as "future," "anticipates," "believes," "estimates," "expects," "intends," "plans," "predicts," "projects," "will," "would," "could," "can," "may," and similar terms.

Risks, uncertainties and assumptions that could affect our business and results of operations include factors relating to the impact of macroeconomic and geopolitical trends, changes and events, including the Russian invasion of

Ukraine, tension across the Taiwan Strait, the Israel-Hamas conflict, other hostilities in the Middle East and the regional and global ramifications of these events; volatility in global capital markets and foreign currency, increases in benchmark interest rates, the effects of inflation and instability of financial institutions; risks associated with HP's international operations; the effects of global pandemics, such as COVID-19, or other public health crises; the execution and performance of contracts by HP and its suppliers, customers, clients and partners, including logistical challenges with respect to such execution and performance; changes in estimates and assumptions HP makes in connection with the preparation of its financial statements; the need to manage (and reliance on) third-party suppliers, including with respect to supply constraints and component shortages, and the need to manage HP's global, multi-tier distribution network and potential misuse of pricing programs by HP's channel partners, adapt to new or changing marketplaces and effectively deliver HP's services; HP's ability to execute on its strategic plans, including the previously announced initiatives, business model changes and transformation; execution of planned structural cost reductions and productivity initiatives; HP's ability to complete any contemplated share repurchases, other capital return programs or other strategic transactions; the competitive pressures faced by HP's businesses; successfully innovating, developing and executing HP's go-to-market strategy, including online, omnichannel and contractual sales, in an evolving distribution, reseller and customer landscape; the development and transition of new products and services and the enhancement of existing products and services to meet evolving customer needs and respond to emerging technological trends, including artificial intelligence; successfully competing and maintaining the value proposition of HP's products, including supplies and services; challenges to HP's ability to accurately forecast inventories, demand and pricing, which may be due to HP's multi-tiered channel, sales of HP's products to unauthorized resellers or unauthorized resale of HP's products or our uneven sales cycle; integration and other risks associated with business combination and investment transactions; the results of our restructuring plans (including the fiscal 2023 plan), including estimates and assumptions related to the cost (including any possible disruption of HP's business) and the anticipated benefits of our restructuring plans; the protection of HP's intellectual property assets, including intellectual property licensed from third parties; the hiring and retention of key employees; disruptions in operations from system security risks, data protection breaches, cyberattacks, extreme weather conditions or other effects of climate change, and other natural or manmade disasters or catastrophic events; the impact of changes to federal, state, local and foreign laws and regulations, including environmental regulations and tax laws; our aspirations related to environmental, social and governance matters; potential impacts, liabilities and costs from pending or potential investigations, claims and disputes; our use of artificial intelligence; the effectiveness of our internal control over financial reporting; and other risks that are described in HP's Annual Report on Form 10-K for the fiscal year ended October 31, 2023 and HP's other filings with the Securities and Exchange Commission ("SEC"). HP's fiscal 2023 plan includes HP's efforts to take advantage of future growth opportunities, including but not limited to, investments to drive growth, investments in our people, improving product mix, driving structural cost savings and other productivity measures. Structural cost savings represent gross reductions in costs driven by operational efficiency, digital transformation, and portfolio optimization. These initiatives include but are not limited to workforce reductions, platform simplification, programs consolidation and productivity measures undertaken by HP, which HP expects to be sustainable in the longer-term. These structural cost savings are net of any new recurring costs resulting from these initiatives and exclude one-time investments to generate such savings. HP's expectations on the longer-term sustainability of such structural cost savings are based on its current business operations and market dynamics and could be significantly impacted by various factors, including but not limited to HP's evolving business models, future investment decisions, market environment and technology landscape.

As in prior periods, the financial information set forth in this document, including any tax-related items, reflects estimates based on information available at this time. While HP believes these estimates to be reasonable, these amounts could differ materially from reported amounts in HP's Quarterly Reports on Form 10-Q for the fiscal quarters ending April 30, 2024 and July 31, 2024, Annual Report on Form 10-K for the fiscal year ending October 31, 2024, and HP's other filings with the SEC. The forward-looking statements in this document are made as of the date of this document and HP assumes no obligation and does not intend to update these forward-looking statements.

HP's Investor Relations website at investor.hp.com contains a significant amount of information about HP, including financial and other information for investors. HP encourages investors to visit its website from time to time, as information is updated, and new information is posted. The content of HP's website is not incorporated by reference

into this document or in any other report or document HP files with the SEC, and any references to HP's website at intended to be inactive textual references only.	re



Basic

Diluted

HP INC. AND SUBSIDIARIES CONSOLIDATED CONDENSED STATEMENTS OF EARNINGS (Unaudited)

(In millions, except per share amounts)

Three months ended January 31, 2024 October 31, 2023 January 31, 2023 Net revenue:(a) **Products** \$ 12.419 \$ 13.045 13.044 Services 766 772 754 Total net revenue 13,185 13,817 13,798 Cost of revenue:(a) **Products** 9,871 10,399 10,589 Services 422 426 433 Total cost of revenue 10,297 10,832 11,011 Research and development 399 411 403 1,331 Selling, general and administrative 1,383 1,327 Restructuring and other charges 63 111 141 Acquisition and divestiture charges 27 34 84 Amortization of intangible assets 81 88 85 12,250 12,803 13,055 Total operating expenses Earnings from operations 935 1,014 743 Interest and other, net (142)(181)(162)793 852 562 Earnings before taxes (Provision for) benefit from taxes 122 (171)(93)\$ 622 \$ 974 \$ 469 Net earnings Net earnings per share: \$ Basic 0.63 \$ 0.98 \$ 0.47 Diluted \$ 0.62 \$ 0.97 \$ 0.47 Cash dividends declared per share \$ 0.55 \$ 0.53 Weighted-average shares used to compute net earnings per share:

(a) Effective first quarter of fiscal 2024, HP presents consolidated net revenue and cost of revenue bifurcated between products and services. HP has reflected this change to its prior reporting periods on an as-if basis. The reporting change had no impact to previously reported segment net revenue, consolidated net revenue, earnings from operations, net earnings or net earnings per share ("EPS"). Services include revenues from support and maintenance contracts and other services, and excludes product hardware and supplies revenues associated with as-a-service offerings and instant ink subscriptions which are categorized within product revenues.

995

1.002

989

996

994

1.004



HP INC. AND SUBSIDIARIES ADJUSTMENTS TO GAAP NET EARNINGS, EARNINGS FROM OPERATIONS, OPERATING MARGIN AND DILUTED NET EARNINGS PER SHARE

(Unaudited)

(In millions, except per share amounts)

Three months ended

		January	31, 2	2024		October	31, 2	023	January 31, 2023			
	A	mounts	Diluted net earnings per share		Amounts		Diluted net earnings per share		Amounts		Diluted net earnings per share	
GAAP net earnings	\$	622	\$	0.62	\$	974	\$	0.97	\$	469	\$	0.47
Non-GAAP adjustments:												
Restructuring and other charges		63		0.06		111		0.11		141		0.14
Acquisition and divestiture charges		27		0.03		34		0.03		84		80.0
Amortization of intangible assets		81		0.08		88		0.09		85		0.09
Debt extinguishment costs		_						_		8		0.01
Non-operating retirement-related credits		(2)		_		(11)		(0.01)		(10)		(0.01)
Tax adjustments ^(a)		17		0.02		(294)		(0.29)		(46)		(0.05)
Non-GAAP net earnings	\$	808	\$	0.81	\$	902	\$	0.90	\$	731	\$	0.73
GAAP earnings from operations	\$	935			\$	1,014			\$	743		
Non-GAAP adjustments:												
Restructuring and other charges		63				111				141		
Acquisition and divestiture charges		27				34				84		
Amortization of intangible assets		81				88				85		
Non-GAAP earnings from operations		1,106			\$	1,247			\$	1,053		
	-				-							
GAAP operating margin		7.1 %				7.3 %				5.4 %		
Non-GAAP adjustments		1.3 %				1.7 %				2.2 %		
Non-GAAP operating margin		8.4 %			_	9.0 %			_	7.6 %		

⁽a) Includes tax impact on non-GAAP adjustments.



HP INC. AND SUBSIDIARIES CONSOLIDATED CONDENSED BALANCE SHEETS (Unaudited) (In millions)

		As of					
	Janu	ıary 31, 2024	Octo	ber 31, 2023			
ASSETS							
Current assets:							
Cash, cash equivalents and restricted cash	\$	2,417	\$	3,232			
Accounts receivable, net		3,804		4,237			
Inventory		6,928		6,862			
Other current assets		3,709		3,646			
Total current assets		16,858		17,977			
Property, plant and equipment, net		2,807		2,827			
Goodwill		8,610		8,591			
Other non-current assets		7,571		7,609			
Total assets	\$	35,846	\$	37,004			
LIABILITIES AND STOCKHOLDERS' DEFICIT							
Current liabilities:							
Notes payable and short-term borrowings	\$	359	\$	230			
Accounts payable	•	13,255		14,046			
Other current liabilities		10,243		10,212			
Total current liabilities		23,857		24,488			
Long-term debt		9,301		9,254			
Other non-current liabilities		4,328		4,331			
Stockholders' deficit		(1,640)		(1,069			
Total liabilities and stockholders' deficit	\$	35,846	\$	37,004			



HP INC. AND SUBSIDIARIES CONSOLIDATED CONDENSED STATEMENTS OF CASH FLOWS (Unaudited) (In millions)

	Three months ended				
	Janua	ry 31, 2024	Janua	ary 31, 2023	
Cash flows from operating activities:					
Net earnings	\$	622	\$	469	
Adjustments to reconcile net earnings to net cash provided by operating activities:					
Depreciation and amortization		205		209	
Stock-based compensation expense		177		167	
Restructuring and other charges		63		141	
Deferred taxes on earnings		(5)		(140)	
Other, net		(20)		4	
Changes in operating assets and liabilities, net of acquisitions:					
Accounts receivable		446		244	
Inventory		(47)		230	
Accounts payable		(744)		(1,731)	
Net investment in leases		(62)		(16)	
Taxes on earnings		49		220	
Restructuring and other		(87)		(92)	
Other assets and liabilities		(476)		279	
Net cash provided by (used in) operating activities		121		(16)	
Cash flows from investing activities:					
Investment in property, plant and equipment, net		(158)		(192)	
Purchases of available-for-sale securities and other investments		_		(4)	
Maturities and sales of available-for-sale securities and other investments		_		1	
Collateral posted for derivative instruments		(70)		(240)	
Net cash used in investing activities		(228)		(435)	
Cash flows from financing activities:					
Proceeds from short-term borrowings with original maturities less than 90 days, net		100		200	
Proceeds from debt, net of issuance costs		92		52	
Payment of debt		(49)		(539)	
Stock-based award activities and others		(76)		(79)	
Repurchase of common stock		(500)		(100)	
Cash dividends paid		(275)		(259)	
Collateral returned for derivative instruments		_		(200)	
Net cash used in financing activities		(708)		(925)	
Decrease in cash, cash equivalents and restricted cash		(815)		(1,376)	
Cash, cash equivalents and restricted cash at beginning of period		3,232		3,145	
Cash, cash equivalents and restricted cash at end of period	\$	2,417	\$	1,769	



HP INC. AND SUBSIDIARIES SEGMENT/BUSINESS UNIT INFORMATION (Unaudited)

(Unaudited) (In millions)

		Th	ree	months ended			Change (%)		
	Janu	ıary 31, 2024	Oc	tober 31, 2023	Jan	uary 31, 2023	Q/Q	Y/Y	
Net revenue:									
Commercial PS	\$	6,045	\$	6,213	\$	6,382	(3)%	(5)%	
Consumer PS		2,764		3,185		2,803	(13)%	(1)%	
Personal Systems		8,809		9,398		9,185	(6)%	(4)%	
Supplies		2,863		2,821		2,857	1 %	— %	
Commercial Printing ^(a)		1,227		1,281		1,388	(4)%	(12)%	
Consumer Printing ^(a)		285		316		367	(10)%	(22)%	
Printing		4,375		4,418		4,612	(1)%	(5)%	
Corporate Investments(b)		2		2		1	NM	NM	
Total segment net revenue		13,186		13,818		13,798	(5)%	(4)%	
Other ^(b)		(1)		(1)			NM	NM	
Total net revenue	\$	13,185	\$	13,817	\$	13,798	(5)%	(4)%	
							;		
Earnings before taxes:									
Personal Systems	\$	537	\$	631	\$	475			
Printing		872		836		870			
Corporate Investments		(37)		(39)		(33)			
Total segment earnings from operations		1,372		1,428		1,312			
Corporate and unallocated cost and other		(89)		(96)		(92)			
Stock-based compensation expense		(177)		(85)		(167)			
Restructuring and other charges		(63)		(111)		(141)			
Acquisition and divestiture charges		(27)		(34)		(84)			
Amortization of intangible assets		(81)		(88)		(85)			
Interest and other, net		(142)		(162)		(181)			
Total earnings before taxes	\$	793	\$	852	\$	562			

- (a) Effective at the beginning of its first quarter of fiscal 2024, HP realigned its business unit financial reporting more closely with its customer market segmentation. The realignment resulted in the transfer of LaserJet printers net revenues from Consumer Printing to Commercial Printing. HP reflected this change to its business unit information in prior reporting periods on an as-if basis which resulted in the reclassification of net revenues from Consumer Printing to Commercial Printing. The reporting change had no impact to previously reported segment net revenue, consolidated net revenue, earnings from operations, net earnings or net earnings per share.
- (b) "NM" represents not meaningful.



HP INC. AND SUBSIDIARIES SEGMENT OPERATING MARGIN SUMMARY (Unaudited)

			Change	e (pts)	
	January 31, 2024	October 31, 2023	January 31, 2023	Q/Q	Y/Y
Segment operating margin:					
Personal Systems	6.1 %	6.7 %	5.2 %	(0.6)pts	0.9 pts
Printing	19.9 %	18.9 %	18.9 %	1.0 pts	1.0 pts
Corporate Investments(a)	NM	NM	NM	NM	NM
Total segment	10.4 %	10.3 %	9.5 %	0.1 pts	0.9 pts

⁽a) "NM" represents not meaningful.



HP INC. AND SUBSIDIARIES CALCULATION OF DILUTED NET EARNINGS PER SHARE (Unaudited)

(In millions, except per share amounts)

Three months ended January 31, 2024 October 31, 2023 January 31, 2023 Numerator: **GAAP** net earnings \$ 622 \$ 974 \$ 469 Non-GAAP net earnings \$ \$ 808 \$ 902 731 Denominator: Weighted-average shares used to compute basic net 995 994 989 earnings per share Dilutive effect of employee stock plans^(a) 7 10 7 Weighted-average shares used to compute diluted net 1,002 1,004 996 earnings per share GAAP diluted net earnings per share \$ 0.47 0.62 0.97 Non-GAAP diluted net earnings per share \$ \$ \$ 0.81 0.90 0.73

⁽a) Includes any dilutive effect of restricted stock units, stock options and performance-based awards.



HP INC. AND SUBSIDIARIES SEGMENT / BUSINESS UNIT INFORMATION (Revised) (Unaudited) (In millions)

		REVI	SED AMOU	JNTS		AMC	UNTS AS	PREVIOUS	LY REPOR						
		Three mor	nths ended		Twelve months ended	Three months ended Twelve months ended					II				Twelve months ended
	Jan 31, 2023	Apr 31, 2023	Jul 31, 2023	Oct 31, 2023	Oct 31, 2023	Jan 31, 2023	Apr 31, 2023	Jul 31, 2023	Oct 31, 2023	Oct 31, 2023	Jan 31, 2023	Apr 31, 2023	Jul 31, 2023	Oct 31, 2023	Oct 31, 2023
Net revenue:															
Consumer PS	\$ 2,803	\$ 2,253	\$ 2,731	\$ 3,185	\$10,972	\$ 2,803	\$ 2,253	\$ 2,731	\$ 3,185	\$10,972	\$ —	\$ —	\$ —	\$ —	\$ —
Commercial PS	6,382	5,916	6,201	6,213	24,712	6,382	5,916	6,201	6,213	24,712	_	_	_	_	_
Personal Systems	9,185	8,169	8,932	9,398	35,684	9,185	8,169	8,932	9,398	35,684					
Supplies	2,857	3,006	2,768	2,821	11,452	2,857	3,006	2,768	2,821	11,452					_
Commercial Printing(a)	1,388	1,373	1,208	1,281	5,250	1,056	1,089	974	1,064	4,183	332	284	234	217	1,067
Consumer Printing ^(a)	367	357	287	316	1,327	699	641	521	533	2,394	(332)	(284)	(234)	(217)	(1,067)
Printing	4,612	4,736	4,263	4,418	18,029	4,612	4,736	4,263	4,418	18,029		_			
Corporate Investments	1	3	1	2	7	1	3	1	2	7					_
Total segment	13,798	12,908	13,196	13,818	53,720	13,798	12,908	13,196	13,818	53,720		_			
Other		(1)		(1)	(2)		(1)		(1)	(2)					
Total net revenue	\$13,798	\$12,907	\$13,196	\$13,817	\$53,718	\$13,798	\$12,907	\$13,196	\$13,817	\$53,718	\$ —	\$ —	\$ —	\$ —	\$

⁽a) Effective at the beginning of its first quarter of fiscal 2024, HP realigned its business unit financial reporting more closely with its customer market segmentation. The realignment resulted in the transfer of LaserJet printers net revenues from Consumer Printing to Commercial Printing. HP reflected this change to its business unit information in prior reporting periods on an as-if basis which resulted in the reclassification of net revenues from Consumer Printing to Commercial Printing. The reporting change had no impact to previously reported segment net revenue, consolidated net revenue, earnings from operations, net earnings or net earnings per share.



HP INC. AND SUBSIDIARIES SEGMENT / BUSINESS UNIT INFORMATION (Revised)

(Unaudited) (In millions)

		REV	SED AMOU	JNTS		AMO	UNTS AS	TS AS PREVIOUSLY REPORTED				CHANGE			
		Three mor	nths ended		Twelve months ended	Three months ended months ended					Three months ended				Twelve months ended
	Jan 31, 2022	Apr 31, 2022	Jul 31, 2022	Oct 31, 2022	Oct 31, 2022	Jan 31, 2022	Apr 31, 2022	Jul 31, 2022	Oct 31, 2022	Oct 31, 2022	Jan 31, 2022	Apr 31, 2022	Jul 31, 2022	Oct 31, 2022	Oct 31, 2022
Net revenue:															
Consumer PS	\$ 4,339	\$ 3,715	\$ 3,117	\$ 3,224	\$14,395	\$ 4,339	\$3,715	\$ 3,117	\$ 3,224	\$14,395	\$ —	\$ —	\$ —	\$ —	\$ —
Commercial PS	7,842	7,802	6,956	7,016	29,616	7,842	7,802	6,956	7,016	29,616	_	_	_	_	_
Personal Systems	12,181	11,517	10,073	10,240	44,011	12,181	11,517	10,073	10,240	44,011		_			
Supplies	3,068	3,131	2,814	2,748	11,761	3,068	3,131	2,814	2,748	11,761					_
Commercial Printing ^(a)	1,349	1,317	1,322	1,351	5,339	1,039	1,042	1,036	1,108	4,225	310	275	286	243	1,114
Consumer Printing ^(a)	414	515	439	434	1,802	724	790	725	677	2,916	(310)	(275)	(286)	(243)	(1,114)
Printing	4,831	4,963	4,575	4,533	18,902	4,831	4,963	4,575	4,533	18,902			_		
Corporate Investments	1	_		1	2	1			1	2					_
Total segment	17,013	16,480	14,648	14,774	62,915	17,013	16,480	14,648	14,774	62,915					
Other		(5)			(5)		(5)			(5)					
Total net revenue	\$17,013	\$16,475	\$14,648	\$14,774	\$62,910	\$17,013	\$16,475	\$14,648	\$14,774	\$62,910	\$	\$	\$	\$	\$

⁽a) Effective at the beginning of its first quarter of fiscal 2024, HP realigned its business unit financial reporting more closely with its customer market segmentation. The realignment resulted in the transfer of LaserJet printers net revenues from Consumer Printing to Commercial Printing. HP reflected this change to its business unit information in prior reporting periods on an as-if basis which resulted in the reclassification of net revenues from Consumer Printing to Commercial Printing. The reporting change had no impact to previously reported segment net revenue, consolidated net revenue, earnings from operations, net earnings or net earnings per share.

Use of non-GAAP financial measures

To supplement HP's consolidated condensed financial statements presented on a GAAP basis, HP provides net revenue on a constant currency basis, non-GAAP total operating expense, non-GAAP operating profit, non-GAAP operating margin, non-GAAP tax rate, non-GAAP net earnings, non-GAAP diluted net EPS, free cash flow, gross cash and net cash (debt). HP also provides forecasts of non-GAAP diluted net EPS and free cash flow.

These non-GAAP financial measures are not computed in accordance with, or as an alternative to, GAAP in the United States. Reconciliations of these non-GAAP financial measures to the most directly comparable GAAP financial measures are included in the tables above or elsewhere in the materials accompanying this news release.

Use and economic substance of non-GAAP financial measures

Net revenue on a constant currency basis excludes the effect of foreign currency exchange fluctuations calculated by translating current period revenues using monthly exchange rates from the comparative period and excluding any hedging impact recognized in the current period. Non-GAAP operating margin is defined to exclude the effects of any amounts relating to restructuring and other charges, acquisition and divestiture charges, amortization of intangible assets. Non-GAAP net earnings and non-GAAP diluted net EPS consist of net earnings or diluted net EPS excluding those same charges, non-operating retirement related (credits)/charges, debt extinguishment costs (benefit), tax adjustments and the amount of additional taxes or tax benefits associated with each non-GAAP item.

HP's management uses these non-GAAP financial measures for purposes of evaluating HP's historical and prospective financial performance, as well as HP's performance relative to its competitors. HP's management also uses these non-GAAP measures to further its own understanding of HP's segment operating performance. HP believes that excluding the items mentioned above for these non-GAAP financial measures allows HP's management to better understand HP's consolidated financial performance in relation to the operating results of HP's segments, as HP's management does not believe that the excluded items are reflective of ongoing operating results. More specifically, HP's management excludes each of those items mentioned above for the following reasons:

- Restructuring and other charges are (i) costs associated with a formal restructuring plan and are primarily related to employee separation from service and early retirement costs and related benefits, costs of real estate consolidation and other non-labor charges; and (ii) other charges, which includes non-recurring costs including those as a result of information technology rationalization efforts and transformation program management and are distinct from ongoing operational costs. HP excludes these restructuring and other charges (and any reversals of charges recorded in prior periods) for purposes of calculating these non-GAAP measures because HP believes that these costs do not reflect expected future operating expenses and do not contribute to a meaningful evaluation of HP's current operating performance or comparisons to operating performance in other periods.
- HP incurs cost related to its acquisitions and divestitures, which it would not have otherwise incurred as part of its operations. The charges are direct expenses such as third-party professional and legal fees, integration and divestiture-related costs, as well as non-cash adjustments to the fair value of certain acquired assets such as inventory and certain compensation charges related to cash settlement of restricted stock units and performance-based restricted stock units towards acquisitions. These charges related to acquisitions and divestitures are inconsistent in amount and frequency and are significantly impacted by the timing and nature of HP's acquisitions or divestitures. HP believes that eliminating such expenses for purposes of calculating these non-GAAP measures facilitates a more meaningful evaluation of HP's current operating performance and comparisons to operating performance in other periods.
- HP incurs charges relating to the amortization of intangible assets. Those charges are included in HP's GAAP
 earnings, operating margin, net earnings and diluted net EPS. Such charges are significantly impacted by the

timing and magnitude of HP's acquisitions and any related impairment charges. Consequently, HP excludes these charges for purposes of calculating these non-GAAP measures to facilitate a more meaningful evaluation of HP's current operating performance and comparisons to operating performance in other periods.

- HP incurs debt extinguishment (benefit)/costs includes certain (gain)/loss related to repurchase of certain of its
 outstanding U.S. dollar global notes or termination of commitments under revolving credit facilities. These
 (gain)/loss resulting from debt redemption transactions are partially or more than offset by costs such as bond
 repurchase premiums, bank fees, unpaid accrued interests, etc. HP excludes these (benefit)/costs for the
 purposes of calculating these non-GAAP measures to facilitate a more meaningful evaluation of HP's current
 operating performance and comparisons to operating performance in other periods.
- Non-operating retirement-related (credits)/charges includes certain market-related factors such as interest cost, expected return on plan assets, amortized actuarial gains or losses, associated with HP's defined benefit pension and post-retirement benefit plans. The market-driven retirement-related adjustments are primarily due to the changes in the value of pension plan assets and liabilities which are tied to financial market performance and HP considers these adjustments to be outside the operational performance of the business. Non-operating retirement-related (credits)/charges also include certain plan curtailments, settlements and special termination benefits related to HP's defined benefit pension and post-retirement benefit plans. HP believes that eliminating such adjustments for purposes of calculating non-GAAP measures facilitates a more meaningful evaluation of HP's current operating performance and comparisons to operating performance in other periods.
- HP recorded tax adjustments including tax expenses and benefits from internal reorganizations, realizability of
 certain deferred tax assets, various tax rate and regulatory changes, and tax settlements across various
 jurisdictions. HP excludes these adjustments for the purposes of calculating these non-GAAP measures to
 facilitate a more meaningful evaluation of HP's current operating performance and comparisons to operating
 performance in other periods.

Free cash flow is a non-GAAP measure that is defined as cash flow provided by (used in) operations activities adjusted for net investment in leases and net investments in property, plant, and equipment. Gross cash is a non-GAAP measure that is defined as cash, cash equivalents and restricted cash plus short-term investments and certain long-term investments that may be liquidated within 90 days pursuant to the terms of existing put options or similar rights. HP's management uses free cash flow and gross cash for the purpose of determining the amount of cash available for investment in HP's businesses, repurchasing stock and other purposes. HP's management also uses free cash flow and gross cash to evaluate HP's historical and prospective liquidity. Because gross cash includes liquid assets that are not included in cash, cash equivalents and restricted cash, HP believes that gross cash provides a helpful assessment of HP's liquidity. Because free cash flow includes net cash provided by (used in) operating activities adjusted for net investment in leases and net investments in property, plant and equipment. HP believes that free cash flow provides a more accurate and complete assessment of HP's liquidity and capital resources. Net cash (debt) is defined as gross cash less gross debt after adjusting the effect of unamortized premium/discount on debt issuance, debt issuance costs and gains/losses on interest rate swaps.

Key Growth Areas

Key Growth Areas represent HP's businesses which management expects to grow at a rate faster than HP's core business with accretive margins in the longer term. HP's Key Growth Areas are comprised of:

Hybrid Systems: Video conferencing solutions, cameras, headsets, voice, and related software capabilities

Gaming: Gaming PCs (Omen, Victus, etc.), HyperX and gaming accessories

Workforce Solutions: Managed services (Managed Print Service and Device-as-a-Service), digital services and lifecycle services

Consumer Subscriptions: Instant Ink, other consumer subscriptions and consumer digital services

Industrial Graphics: Large Format Industrial, Page Wide Press (PWP), Indigo and Page Wide Industrial packaging solutions and supplies

3D & Personalization: Portfolio of additive manufacturing solutions and supplies including end-to-end solutions such as molded fiber, footwear and orthotics

Material limitations associated with use of non-GAAP financial measures

These non-GAAP financial measures may have limitations as analytical tools, and these measures should not be considered in isolation or as a substitute for analysis of HP's results as reported under GAAP. Some of the limitations in relying on these non-GAAP financial measures are:

- Items such as amortization of intangible assets, though not directly affecting HP's cash position, represent
 the loss in value of intangible assets over time. The expense associated with this change in value is not
 included in non-GAAP operating margin, non-GAAP net earnings and non-GAAP diluted net EPS, and
 therefore does not reflect the full economic effect of the change in value of those intangible assets.
- Items such as restructuring and other charges, acquisition and divestiture charges, amortization of
 intangible assets are excluded from non-GAAP operating margin. In addition, non-operating retirementrelated (credits)/charges, debt extinguishment costs (benefit) and tax adjustments are excluded from nonGAAP net earnings and non-GAAP diluted net EPS. These items can have a material impact on the
 equivalent GAAP earnings measure and cash flows.
- HP may not be able to immediately liquidate the short-term and certain long-term investments included in gross cash, which may limit the usefulness of gross cash as a liquidity measure.

Other companies may calculate the non-GAAP financial measures differently than HP, limiting the usefulness of those measures for comparative purposes.

Compensation for limitations associated with use of non-GAAP financial measures

HP accounts for the limitations on its use of non-GAAP financial measures by relying primarily on its GAAP results and using non-GAAP financial measures only supplementally. HP also provides reconciliations of each non-GAAP financial measure to its most directly comparable GAAP measure within this news release and in other written materials that include these non-GAAP financial measures, and HP encourages investors to review those reconciliations carefully.

Usefulness of non-GAAP financial measures to investors

HP believes that providing net revenue on a constant currency basis, non-GAAP total operating expense, non-GAAP operating profit, non-GAAP operating margin, non-GAAP tax rate, non-GAAP net earnings, non-GAAP diluted net EPS, free cash flow, gross cash and net cash (debt) to investors in addition to the related GAAP financial measures provides investors with greater insight to the information used by HP's management in its financial and operational decision making and allows investors to see HP's results "through the eyes" of management. HP further believes that providing this information better enables HP's investors to understand HP's operating performance and financial condition and to evaluate the efficacy of the methodology and information used by HP's management to evaluate and measure such performance and financial condition. Disclosure of these non-GAAP financial measures also facilitates comparisons of HP's operating performance with the performance of other companies in HP's industry that supplement their GAAP results with non-GAAP financial measures that may be calculated in a similar manner.