Poly Accessibility Conformance Report

VPAT® Version 2.4, Revised Section 508 and WCAG Editions

Name of product: *CA22CD Series*

Version(s): *REV.A*

Publish date(s): *April 19, 2021.*

Product description:

CA22CD is a cordless PTT (Push To Talk) headset adapter that provides wireless communications and PTT functionality to public-safety dispatch, air-traffic control and other facilities that employ integrated telephone and radio communications.

The CA22CD system consists of a Fixed Part (FP) or Base unit, a Portable Part (PP) or Remote unit and a battery pack. CA22CD is provided with a console interface cable, an AC adapter, a spare battery pack and a USB A to micro B cable.

CA22CD differentiates from its predecessor CA12CD with the addition of a dual-channel remote and a USB interface as new features. Dual-channel will give customers the ability to receive two independent audio channels to monitor from the analog interface. The USB interface will give the users of Radio Over Internet Protocol (RoIP) systems a single wireless product that implements radio keying via USB in the same fashion as our corded USB-PTT products. The USB interface will also provide the possibility of DFU (Device Firmware Upgrade).

CA22CD includes 4 major components deliverables that derive on 2 basic systems. This does not include DECT region specific SKU for each system deliverable.

4 major components:

- Remote R1 single-channel

- Remote R2 dual-channel

- Base USB/dual-channel analog interface

- Battery pack

The CA22CD is intended for use with communications consoles (also known as, "voice switches") that are connected to radios used for, e.g., communicating with aircraft or emergency field personnel. These consoles often provide connections to telephone "land lines," and the users can switch between radio and telephone communications.

Unlike Plantronics's cordless telephony products, the CA22CD's audio link comes up automatically as soon as the (subscribed) Base and Remote are powered up, so that the mic is always "hot." The PTT button is used solely for "keying up" the attached communications radio and has no effect on the status of the audio link, which also stays up when the Remote is docked into the Base, this way the CA22CD system can be used in critical situations where there is no time to recharge a depleted battery.

The Base Unit has two charging wells, send and receive gain controls, status LEDs, a Micro-B USB jack and a 10-foot (extended length) coil cord with a PJ-7 connector. The charging wells accommodate the remote and a spare battery pack. The LEDs show battery charge status, power ON, link up/down, and PTT status. The send controls consist of a four-position slide switch to emulate the outputs of different microphone types and a send sensitivity fine-adjust control. The receive sensitivity control (also a four-position slide switch) selects among four different gain ranges (Receive sensitivity fine-adjust is on the remote unit). The cable and connector assembly is typically wired with send on the PJ 7 tips, receive on the sleeves, and push to talk on the rings (although there is also a LEMO FGG.2B.310 option). When the user presses the PTT switch on the remote unit, a relay is closed in the base that places a short circuit across the PJ 7 rings. This short circuit "keys up" the communications console to which the CA22CD is connected and allows the user to transmit over the radio.

In addition to the PTT switch, the Remote has an On Off (link-enable) switch with incorporated LED, a metal belt clip, a receive sensitivity fine adjust control, and a twelve inch cable terminated in a Quick Disconnect™ for the single-channel version and a TA6FLX for the dual-channel.

Contact information (email): cvaa.vpat.support@poly.com

Notes:

CA22CD-SC, CORDLESS PTT, DECT 6.0, PJ-7, NA

CA22CD-SC, CORDLESS PTT, DECT, PJ-7, EMEA

CA22CD-DC, CORDLESS PTT, DECT 6.0, PJ-7, NA

CA22CD-DC, CORDLESS PTT, DECT, PJ-7, EMEA

CA22CD-DC, CORDLESS PTT, DECT 6.0, LEMO FGG.2B.310, NA

CA22CD-DC, CORDLESS PTT, DECT, LEMO FGG.2B.310, EMEA

Evaluation methods used*: Product is a refresh from existing model CA12CD, functionality have been tested by customers in the field on the previous model in production for 14 years.*

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 and Section 255 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the conformance level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product. If the criterion does not apply, explain why. If an accessible alternative is used, describe it.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.x Level AAA.

Web Content Accessibility Guidelines (WCAG 2.x)

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes: Product is hardware only. For software functionality of other integrated components, see the appropriate product accessibility conformance report. This product is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
[1.1.1 Non-text Content](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Partially Supports	Web: Alt-text or adjacent text for most images. Electronic Docs: Alt-text or adjacent text for most images.
[1.2.1 Audio-only and Video-only (Prerecorded)](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable	Web: Videos on corporate website are decorative only. Electronic Docs: No audio or video in documentation.
[1.2.2 Captions (Prerecorded)](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable	Web: Videos on corporate website are decorative only. Electronic Docs: No audio or video in documentation.
[1.2.3 Audio Description or Media Alternative (Prerecorded)](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable	Web: Videos on corporate website are decorative only. Electronic Docs: No audio or video in documentation.
[1.3.1 Info and Relationships](#) (Level A) Also applies to:	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports	Web: Some underlined elements are used inconsistently between headings and link elements when all text is the same color. Some links only use color to differentiate them from the surrounding text. Electronic Docs:
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable	Web: No auto-played audio on web pages. Electronic Docs: No audio in documentation.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports	Web: Pages contain a layer to indicate live chat with a representative, but the option is only available by clicking on a mouse. Some pages also contain dynamic information tiles that become blank when you tab through the page. You can only retrieve the tile information by using the mouse. Electronic Docs:
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports	Web: The search element in the header can only be exited using a mouse to click the Close button or by navigating to the corporate logo to go back to the home page. Electronic Docs:
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable	Web: Website doesn't provide content that natively involves keyboard shortcuts. Electronic Docs: Electronic documentation doesn't provide content that natively involves keyboard shortcuts.
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	Web: Electronic Docs: No time limits to accessing content.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Not Applicable	Web: Decorative videos play on a continual loop and provide no mechanism to pause, stop, or hide the videos. Electronic Docs: No dynamic content in documentation.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable	Web: Electronic Docs: No dynamic content in documentation.
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable	Web: Web pages don't require multipoint gestures. Electronic Docs: Electronic content doesn't require multipoint gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
2.5.3 Label in Name (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Not Applicable	Web: Some web pages include a programmatic name for labeled elements. Electronic Docs: Electronic docs don't have programmable elements that require labels.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable	Web: Web pages don't require motion to use. Electronic Docs: Electronic content doesn't require motion to use.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports	Web: Product information tiles are dynamic when you mouse over them, but they are blank when you tab through the page. You can only retrieve the tile information by using the mouse. Pages contain a layer to indicate live chat with a representative, but the option is only available by clicking on a mouse. Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 501 (Web)(Software)	Web: Partially Supports Electronic Docs: Not Applicable	Web: Most web pages use standard controls, but dynamic product information tiles can't be programmatically determined using a standard screen reader. Electronic Docs: Electronic docs use standard controls.

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool)		
602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Notes: Product is hardware only. For software functionality of other integrated components, see the appropriate product accessibility conformance report. This product is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable	Web: Web content doesn't include live or streaming content. Electronic Docs: Electronic documentation doesn't provide live or streaming content.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Not Applicable	Web: Videos on corporate website are decorative only and do not have an audio description available. Electronic Docs: No audio or video in documentation.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support Electronic Docs: Not Applicable	Web: Forms on website do not include correct programmable labels for form fields. Electronic Docs: Electronic documentation not in HTML format.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Partially Supports	Web: User can control contrast for website using integrated AudioEye plug-in, a third-party AT option. Electronic Docs: Written documentation: some page elements below color contrast ratio requirements. Text and images meet color contrast ratio requirements (images may be contingent on product UI itself being compliant).
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Electronic Docs: Some setup sheets contain images of text within larger graphics because it's essential to render them as text to preserve the logical reading order of the documentation. Setup sheets also contain images of localized text, but the English equivalents are live text.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Partially Supports	Web: User can control contrast for website using integrated AudioEye plug-in, a third-party AT option.

Criteria	Conformance Level	Remarks and Explanations
		Electronic Docs: Most written documentation conforms to line height, but letter spacing is not addressed.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support Electronic Docs: Supports	Web: No mechanism to dismiss hover content without moving the mouse or changing the keyboard focus. Electronic Docs:
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports	Web: Most elements show a focus indicator, but some focus indicators may not be readily visible. Electronic Docs:
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508	Web: Not Applicable Electronic Docs: Supports	Web: Web content only in English Electronic Docs: PDF documents that include live localized text are tagged with the appropriate

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		language information. Other documentation is English only.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports	Web: Electronic Docs:
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software)	Web: Supports Electronic Docs: Not Applicable	Web: Electronic Docs: No legal, financial, or data transactions in documentation.

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support Electronic Docs: Not Applicable	Web: Website doesn't provide status messages. Electronic Docs: Electronic documentation not in HTML format.

Table 3: Success Criteria, Level AAA

Notes: Not evaluated. Level AAA does not apply.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations	*Justification	*TD
302.1 Without Vision	Partially	It is partially supported because some functions have audio prompts, but some functionalities are indicated by LED status only.	This is a refresh from existing product which does not include this feature.	4
302.2 With Limited Vision	Supported	Device provides color status.		
302.3 Without Perception of Color	Supported	Device provides LED animations for charging status and fail functions.		
302.4 Without Hearing	Partially	It is partially supported because some functions have audio prompts, but some functionalities are indicated by LED status only.	This is a refresh from existing product which does not include this feature.	4
302.5 With Limited Hearing	Supported	Depend on Headset used.		

Criteria	Conformance Level	Remarks and Explanations	*Justification	*TD
302.6 Without Speech	Not Applicable	Product is an accessory for voice communication console system (VCCS).		
302.7 With Limited Manipulation	Supported	One button to activate, and it is large enough to be used.		
302.8 With Limited Reach and Strength	Supported	No special force is required, and the device can be hung on user's waist.		
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Applicable	Product is an accessory for voice communication console system (VCCS).		

Chapter 4: [Hardware](#)

Notes: [Any notes that apply to this conformance level]
For information on this section, view the following US Access Board webinar: https://www.accessibilityonline.org/cioc-508/archives/110614

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not applicable	These are not closed functionality systems.
402.2.2 Transactional Outputs	Not applicable	These are not closed functionality systems.
402.2.3 Speech Delivery Type and Coordination	Not applicable	These are not closed functionality systems.
402.2.4 User Control	Not applicable	These are not closed functionality systems.
402.2.5 Braille Instructions	Not applicable	These are not closed functionality systems.
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Supported	Magnetic wireless coupling depends on the Headset used. Refer to Headset VPAT.
402.3.2 Non-private Listening	Not applicable	System does not provide Non-private listening

Criteria	Conformance Level	Remarks and Explanations
402.4 Characters on Display Screens	Not applicable	No display screen on this device.
402.5 Characters on Variable Message Signs	Not applicable	This is not a variable message sign.
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not applicable	No biometrics on this device.
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not applicable	Device does not store information from the user.
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not applicable	No display screen on this device, no privacy records.
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not applicable	No data supported for this device.
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not applicable	No display screen on this device.
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Partially supported	Buttons on base station provide tactile indicator however the volume button on the handset is a rocker switch only, with no tactile indicator.
407.3.2 Alphabetic Keys	Not Applicable	Not part of the design (no QWERTY keyboard).
407.3.3 Numeric Keys	Not Applicable	Not part of the design.
407.4 Key Repeat	Not Applicable	Not part of the design.
407.5 Timed Response	Not Applicable	Not part of the design.
407.6 Operation	Supported	Activation has less than 22.2 Newtons of force.
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Not part of the design.

Criteria	Conformance Level	Remarks and Explanations
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	Device is not stationary.
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	Device is not stationary.
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	Device is not stationary.
407.8.2 Side Reach	Not Applicable	Device is not stationary.
407.8.2.1 Unobstructed Side Reach	Not Applicable	Device is not stationary.
407.8.2.2 Obstructed Side Reach	Not Applicable	Device is not stationary.
407.8.3 Forward Reach	Not Applicable	Device is not stationary.
407.8.3.1 Unobstructed Forward Reach	Not Applicable	Device is not stationary.
407.8.3.2 Obstructed Forward Reach	Not Applicable	Device is not stationary.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	Device is not stationary.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	Device is not stationary.
[408 Display Screens](#)	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not applicable	No display screen on this device.
408.3 Flashing	Not applicable	No display screen on this device.
[409 Status Indicators](#)	Heading cell – no response required	Heading cell – no response required
409.1 General	Partially supported	Device provides LED indication, and some status also with audio prompts.
[410 Color Coding](#)	Heading cell – no response required	Heading cell – no response required
410.1 General	Supported	Device provides color and blink code.
[411 Audible Signals](#)	Heading cell – no response required	Heading cell – no response required
411.1 General	Supported	Device provides sounds via headset for volume, lost range, Low battery.

Criteria	Conformance Level	Remarks and Explanations
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not applicable	The volume is controlled by the console (VCCS).
412.2.2 Volume Gain for Non-Wireline ICT	Not applicable	Not a Non-wireline on this device.
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not applicable	Handsets are not used.
412.3.2 Wireline Handsets	Not applicable	Handsets are not used.
412.4 Digital Encoding of Speech	Not applicable	Device is not connected to IP network directly.
412.5 Real-Time Text Functionality	Not applicable	This device does not include Screen
412.6 Caller ID	Not applicable	No included on this device.
412.7 Video Communication	Not applicable	No display screen on this device.
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not supported	No included on this device.
412.8.2 Voice and Hearing Carry Over	Not supported	No included on this device.
412.8.3 Signal Compatibility	Not supported	No included on this device.
412.8.4 Voice Mail and Other Messaging Systems	Not supported	No included on this device.
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not supported	No included on this device.
413.1.2 Pass-Through of Closed Caption Data	Not supported	No included on this device.
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	Not part of the design.
414.1.2 Other ICT	Not Applicable	Not part of the design.

Criteria	Conformance Level	Remarks and Explanations
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	Not part of the design.
415.1.2 Audio Description Controls	Not Applicable	Not part of the design.

Chapter 5: Software

Notes: This product does not include software

Chapter 6: Support Documentation and Services Notes: [Any notes that apply to this conformance level]

Legacy Plantronics products and Poly products on the Poly support site.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially supports	Product documentation may not be Section 508 fully conformant. Information on accessible features can be provided upon request. Contact accessibility@poly.com.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Partially supports	Most product documentation is available in a screen reader format. Other formats may be made available on request. Contact accessibility@poly.com.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Self-support site and corporate website implements AudioEye, a third-party AT option. Poly provides information on the required topics upon request. Contact accessibility@poly.com.

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Supports	Global Support provides support services to individuals with disabilities in the following ways: (1) the Web for hearing impaired, (2) the phone for site impaired or individuals using speech devices. The hearing-impaired individual has access to opening a service ticket via the web and communicating about the issue via the web, as well as taking advantage of Poly's knowledge base articles, documentation or community forums, depending on the products used. Individuals can make contact by email via accessibility@poly.com.

Legal Disclaimer: