



Date: 16 Aug 2018

Voluntary Accessibility Template (VPAT)

This Voluntary Product Accessibility Template (VPAT) describes accessibility of Polycom's Unified Conference Station PC Admin Application against the criteria described in Section 508 of the United States Rehabilitation Act of 1973, as amended (29 U.S.C. 794d). The template format is intended to permit easy evaluation of conformance to Section 508

Name of Product: Polycom Device Management Service.

Description of product :

Manage and control Polycom Endpoints including provisioning/monitoring/licensing/software management, etc...

This service does not affect the accessibility of the endpoints that it manages. VPATS describing accessibility of Polycom End Points can be found at.

This document only describes the accessibility of the administrator/manager interface. Interface hardware is provided by the user and is not described in this document.

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Note: This document describes normal operational functionality. It does not include maintenance and troubleshooting procedures.

Note: This document uses the accessibility criteria described in the Revised Section 255 Guidelines of January 2017.

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SUMMARY TABLE
VOLUNTARY PRODUCT ACCESSIBILITY SUMMARY

Section	Criteria	Supporting Features	Remarks and explanations
Chapter 3 Functional Performance Criteria			
301	General	Y	
302	Functional Performance Criteria	Y	
Chapter 4 Hardware			
401	General	Not Applicable	PDMS is a software runs on Virtual machine not hardware.
Chapter 5 Software			
501	General	Not Applicable	PDMS is a web application which is used to manage endpoints
Chapter 6 Support Documentation/Services.			
601	General	Y	
602	Support Documentation	Y	
603	Support Services	Y	

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Appendix C to Part 1194 – Functional Performance Criteria and Technical Requirements

Chapter 3: Functional Performance Criteria

301 General

301.1 Scope. The requirements of Chapter 3 shall apply to ICT where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.

Note Where the requirements in Chapters 4 and 5 do not address one or more functions of telecommunications or customer premises equipment, the functions not addressed shall conform to the Functional Performance Criteria specified in Chapter 3.

302 Functional Performance Criteria

#	Criteria	Supports	Comments
302.1	Without Vision.		
	Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.	Not Supported	
302.2	With Limited Vision.		
	Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.	Supports	When accessing the administrator interface via a PC using the Windows OS. The screen magnifier and high contrast functions may be used.
302.3	Without Perception of Color.		
	Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.	Supports	The display shown is a clear uncluttered black and white/blue and white text and buttons. When accessing the administrator interface via a PC using the Windows OS. The screen magnifier and high contrast functions may be used.
302.4	Without Hearing.		
	Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.	Not supported	Administrator interface does not support screen reader.

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302.5	With Limited Hearing.		
	Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.	Not supported	Administrator interface does not support screen reader.
302.6	Without Speech.		
	Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.	Not Applicable	Speech is not used for input or control.
302.7	With Limited Manipulation.		
	Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.	Supports	Administration functions can be carried out using the administrators own, adapted PC.
302.8	With Limited Reach and Strength.		
	Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.	Supports	Administration functions can be carried out using the administrators own, adapted PC.
302.9	With Limited Language, Cognitive, and Learning Abilities.		
	ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.	Not applicable	

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CHAPTER 6: SUPPORT DOCUMENTATION AND SERVICES**601 General**

601.1 Scope. The technical requirements in Chapter 6 shall apply to ICT support documentation and services where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.

602 Support Documentation

#	Criteria	Supports	Comments
602.1 General.			
	Documentation that supports the use of ICT shall conform to 602.	Supports	
602.2 Accessibility and Compatibility Features.			
	Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.	Supports	
602.3 Electronic Support Documentation.			
	Documentation in electronic format, including Web-based self-service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1).	Supports	
602.4 Alternate Formats for Non-Electronic Support Documentation			
	Where support documentation is only provided in non-electronic formats, alternate formats usable by individuals with disabilities shall be provided upon request.	Not Supported	Only document with electronic format is supported, for non-electronic formats, it is not supported yet. 4

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603 Support Services

#	Criteria	Supports	Comments
603.1 General			
	ICT support services including, but not limited to, help desks, call centers, training services, and automated self-service technical support, shall conform to 603.	Supports	PGS team provide the supporting services
603.2 Information on Accessibility and Compatibility Features.			
	ICT support services shall include information on the accessibility and compatibility features required by 602.2.	Not Supported	
603.3 Accommodation of Communication Needs.			
	Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities.	Supports	PGS team provide the supporting services

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