

- Read PLCM Guidance ITIC Template 2.2.doc before completing this form.
- When sections of criteria do not apply, or deemed by the customer as not applicable, the section is noted as such and the rest of that table may be removed for that section.
- When multiple standards are being recorded in this document, the duplicative sections are noted and responded to only one time. The duplicate entry will note the cross reference to the data.

# **Poly Accessibility Conformance Report**

## **Revised Section 508 Edition**

VPAT® Version 2.2 – July 2018

**Name of Product/Version: Poly Trio 8300, Poly Trio 8300 NR (no radio) and Accessories**

**Product Description: IP Video Conference Phone**

**Date: 4 October 2019**

**Contact information: [accessibility@plantronics.com](mailto:accessibility@plantronics.com) or: [accessibility@poly.com](mailto:accessibility@poly.com)**

**Notes:** This document describes that Accessibility of the Poly Trio 8300 and Trio 8300 NR from the perspective of the end-user; it does not include information about management, maintenance or repair of the product.

## Evaluation Methods Used:

Testing is based on general product knowledge supported by observation in use.

WCAG performance was evaluated using the WAVE web Evaluation Tool.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>	Level A (No) Level AA (No) Level AAA (No)
<a href="#">Revised Section 508 standards</a> as published by the U.S. Access Board in the Federal Register on January 18, 2017 <a href="#">Corrections to the ICT Final Rule</a> as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><a href="#">1.1.1 Non-text Content</a></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Authoring Tool:</p>	<p>Web: Electronic Docs: Alt-text or adjacent text for images Software: Authoring Tool:</p>
<p><b><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Authoring Tool:</p>	<p>Web: Electronic Docs: No audio or video in documentation Software: Authoring Tool:</p>
<p><b><a href="#">1.2.2 Captions (Prerecorded)</a></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Authoring Tool:</p>	<p>Web: Electronic Docs: No audio or video in documentation Software: Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable Software: Authoring Tool:</p>	<p>Web: Electronic Docs: No audio or video in documentation Software: Authoring Tool:</p>
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p>	<p>Web:</p>	<p>Web:</p>

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Electronic Docs: Not Applicable Software: Authoring Tool:	Electronic Docs: No audio in documentation Software: Authoring Tool:
<u><a href="#">2.1.1 Keyboard</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<u><a href="#">2.1.2 No Keyboard Trap</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<u><a href="#">2.2.1 Timing Adjustable</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Authoring Tool:	Web: Electronic Docs: No time limits to accessing content Software: Authoring Tool:
<u><a href="#">2.2.2 Pause, Stop, Hide</a></u> (Level A) Also applies to: <ul style="list-style-type: none"> <li>•</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Authoring Tool:	Web: Electronic Docs: No dynamic content in documentation Software: Authoring Tool:
<u><a href="#">2.3.1 Three Flashes or Below Threshold</a></u> (Level A) Also applies to: Revised Section 508	Web: Electronic Docs: Not Applicable	Web: Electronic Docs: No dynamic content in documentation Software:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Software: Authoring Tool:	Authoring Tool:
<b>2.4.1 Bypass Blocks</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Electronic Docs: Supports Authoring Tool:	Web: Electronic Docs: Authoring Tool:
<b>2.4.2 Page Titled</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>2.4.3 Focus Order</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>2.4.4 Link Purpose (In Context)</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>3.1.1 Language of Page</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.2.1 On Focus</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><a href="#">3.2.2 On Input</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><a href="#">3.3.1 Error Identification</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software:  Authoring Tool:</p>	<p>Web: Electronic Docs: Software:  Authoring Tool:</p>
<p><a href="#">3.3.2 Labels or Instructions</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><a href="#">4.1.1 Parsing</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports Software: Authoring Tool:</p>	<p>Web: Electronic Docs: Software: Authoring Tool:</p>
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: Electronic Docs: Not Applicable</p>	<p>Web: Electronic Docs: : Documentation uses standard controls Software:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Software: Authoring Tool:	Authoring Tool:

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)</p> <p>Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to:            Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Partially Supports Software: Authoring Tool:	Web: Electronic Docs: Some HTML page elements currently below color contrast ratio requirements. Text and images within the HTML documentation content itself meet color contrast ratio requirements. Software: Authoring Tool:
<p><b><u>1.4.4 Resize text</u></b> (Level AA)</p> <p>Also applies to:</p>	Web: Electronic Docs: Supports	Web: Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Software: Authoring Tool:	Software: Authoring Tool:
<b><a href="#">1.4.5 Images of Text</a></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b><a href="#">2.4.5 Multiple Ways</a></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Electronic Docs: Supports Authoring Tool:	Web: Electronic Docs: Authoring Tool:
<b><a href="#">2.4.6 Headings and Labels</a></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b><a href="#">2.4.7 Focus Visible</a></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b><a href="#">3.1.2 Language of Parts</a></b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	Web: Electronic Docs: Supports Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<b>3.2.3 Consistent Navigation</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Electronic Docs: Supports Authoring Tool:	Web: Electronic Docs: Authoring Tool:
<b>3.2.4 Consistent Identification</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Electronic Docs: Supports Authoring Tool:	Web: Electronic Docs: Authoring Tool:
<b>3.3.3 Error Suggestion</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:
<b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable Software: Authoring Tool:	Web: Electronic Docs: Software: Authoring Tool:

**Table 3: Success Criteria, Level AAA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>1.2.6 Sign Language (Prerecorded)</b> (Level AAA)	Web:	Web:

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 – Does not apply		
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">1.4.6 Contrast Enhanced</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">1.4.8 Visual Presentation</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">1.4.9 Images of Text (No Exception) Control</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">2.2.3 No Timing</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">2.2.4 Interruptions</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">2.2.5 Re-authenticating</a> (Level AAA)	Web:	Web:

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 – Does not apply		
<a href="#">2.3.2 Three Flashes</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">2.4.8 Location</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">2.4.10 Section Headings</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">3.1.3 Unusual Words</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">3.1.4 Abbreviations</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">3.1.5 Reading Level</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">3.1.6 Pronunciation</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">3.2.5 Change on Request</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">3.3.5 Help</a> (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web:	Web:
<a href="#">3.3.6 Error Prevention (All)</a> (Level AAA)	Web:	Web:

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
Also applies to: Revised Section 508 – Does not apply		

# Revised Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

### 302 Functional Performance Criteria

#	Criteria	Conformance Level	Remarks and Explanations
<b>302.1</b>	<b>Without Vision.</b>		
	Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.	Partially Supports	<p>The Trio 8300 and Trio 8300 NR features a physical dial pad arranged in a standard twelve button layout with the conventional raised area on the "5" button. In addition to number dial keys, the On/Off hook buttons, Volume buttons, and Mute keys are all tactilely discernible without activating the controls or keys. Actuating the keys provides the user with tactile response so that it is obvious to the user when they have actuated button controls. Trio 8300 and Trio 8300 NR can be used as an audio speakerphone accessory adhering to the USB human interface device class (USB HID class) specification when connected to a personal computer (PC) running a communications application, like the Microsoft Skype for Business desktop client, that been tested for screen reader compatibilities.</p> <p>Trio 8300 and Trio 8300 NR provide an audible indication of incoming calls, although audible caller ID is not provided.</p> <p>Exception: Navigating menus for advanced controls and administrative functions is not facilitate for blind users. (However standard call functionality is).</p>
<b>302.2</b>	<b>With Limited Vision.</b>		
	Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of	Partially Supports	<p>Information can be provided via audio communication.</p> <p>Supported:</p> <ul style="list-style-type: none"> <li>• Trio 8300 and Trio 8300 NR provides an audible indication of incoming calls, although audible caller ID is not provided.</li> <li>• Physical keypad as described in section 302.1</li> </ul>

	limited vision.		<ul style="list-style-type: none"> <li>• 3.5” monochrome grayscale screen with adjustable brightness.</li> <li>• Status indicators for system status (including in call, mute, unmute) are clearly visible from any viewing angle (360 degree).</li> </ul>
<b>302.3</b>	<b>Without Perception of Color.</b>		
	Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.	Supports	All colored icons on keys are supported by universally recognised symbols. Number and Volume controls are provided in high contrast white on black background. Display contrast can be adjusted over a wide range.
<b>302.4</b>	<b>Without Hearing.</b>		
	Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.	Supports	<p>The system can be operated without the need for hearing. When in a video call, deaf users may communicate visually, in real time (i.e. via sign language). Closed captioning may also be received within video calls when embedded in the receiving video stream.</p> <p>Information can also be communicated via text through use of content/data sharing functions or via Instant Messaging (IM) through an attached PC for those who require it.</p> <p>Visual feedback and indications of user interactions.</p> <p>Visual alerts are displayed on an integrated 3.5” Monochrome LCD screen or on an external customer supplied monitor using the following Poly accessory with HDMI interface: the Poly Trio Visual+ accessory.</p>
<b>302.5</b>	<b>With Limited Hearing.</b>		
	Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.	Supports	<p>As a loudspeaking conference phone Trio 8300 and Trio 8300 NR offers more than 20dB of receive gain. This may be enhanced further by connection of external amplification via LAN.</p> <p>An optional external loudspeaker system may be used when connected via the HDMI or Aux Audio port of the optional Poly Trio Visual+ accessory.</p>
<b>302.6</b>	<b>Without Speech.</b>		
	Where speech is used for input, control, or operation,	Supports	The device can be controlled and operated without the use of speech and offers video, closed captioning and use of IM as described above.

	ICT shall provide at least one mode of operation that does not require user speech.		
<b>302.7</b>	<b>With Limited Manipulation.</b>		
	Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.	Supports	Physical operation does not require fine motor control or simultaneous actions. Visible and physical button elements of the user interface are designed in a way that they are visually separable and tactilely discernable.
<b>302.8</b>	<b>With Limited Reach and Strength.</b>		
	Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.	Supports	Trio 8300 and Trio 8300 NR is portable and can be moved to a position where limited reach will not be a restriction.  The Trio 8300 and Trio 8300 NR features a physical dial pad arranged in a standard twelve button layout, On/Off hook buttons, Volume buttons, and Mute keys that require minimal strength to operate.
<b>302.9</b>	<b>With Limited Language, Cognitive, and Learning Abilities.</b>		
	ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.	Supports	Operation is intuitive using industry standard symbols and text.

## Chapter 4: Hardware

Notes:

**401 General**

401.1 Scope. The requirements of Chapter 4 shall apply to ICT that is hardware where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.

**402 Closed Functionality**

#	Criteria	Conformance Level	Remarks and Explanations
<b>402.1 General.</b>			
	ICT with closed functionality shall be operable without requiring the user to attach or install assistive technology other than personal headsets or other audio couplers, and shall conform to 402.	Not Applicable	Trio 8300 and Trio 8300 NR is not a Closed Function product
<b>402.2 Speech-Output Enabled.</b>			
	ICT with a display screen shall be speech-output enabled for full and independent use by individuals with vision impairments. <b>EXCEPTIONS:</b> 1. Variable message signs conforming to 402.5 shall not be required to be speech-output enabled. 2. Speech output shall not be required where ICT display screens only provide status indicators and those indicators conform to 409. 3. Where speech output cannot be supported due to constraints in available memory or processor capability, ICT shall be permitted to conform to 409 in lieu of 402.2.	Not Applicable	Trio 8300 and Trio 8300 NR is not a Closed Function product and speech output is not enabled.

<p>4. Audible tones shall be permitted instead of speech output where the content of user input is not displayed as entered for security purposes, including, but not limited to, asterisks representing personal identification numbers.</p> <p>5. Speech output shall not be required for: the machine location; date and time of transaction; customer account number; and the machine identifier or label.</p> <p>6. Speech output shall not be required for advertisements and other similar information unless they convey information that can be used for the transaction being conducted.</p>		
<b>402.2.1 Information Displayed On-Screen.</b>		
<p>Speech output shall be provided for all information displayed on-screen.</p>	<p>Not Applicable</p>	<p>Trio 8300 and Trio 8300 NR is not a Closed Function product</p>
<b>402.2.2 Transactional Outputs.</b>		
<p>Where transactional outputs are provided, the speech output shall audibly provide all information necessary to verify a transaction.</p>	<p>Not Applicable</p>	<p>Trio 8300 and Trio 8300 NR is not a Closed Function product</p>
<b>402.2.3 Speech Delivery Type and Coordination.</b>		
<p>Speech output shall be delivered through a mechanism that is readily available to all users, including, but not limited to, an industry standard connector or a</p>	<p>Not Applicable</p>	<p>Trio 8300 and Trio 8300 NR is not a Closed Function product</p>

<p>telephone handset. Speech shall be recorded or digitized human, or synthesized. Speech output shall be coordinated with information displayed on the screen.</p>		
<p><b>402.2.4 User Control.</b></p>		
<p>Speech output for any single function shall be automatically interrupted when a transaction is selected. Speech output shall be capable of being repeated and paused.</p>	<p>Not Applicable</p>	<p>Trio 8300 and Trio 8300 NR is not a Closed Function product</p>
<p><b>402.2.5 Braille Instructions.</b></p>		
<p>Where speech output is required by 402.2, braille instructions for initiating the speech mode of operation shall be provided. Braille shall be contracted and shall conform to 36 CFR part 1191, Appendix D, Section 703.3.1.</p> <p><b>EXCEPTION:</b> Devices for personal use shall not be required to conform to 402.2.5.</p>	<p>Not Applicable</p>	<p>Trio 8300 and Trio 8300 NR is not a Closed Function product</p>
<p><b>402.3 Volume.</b></p>		
<p>ICT that delivers sound, including speech output required by 402.2, shall provide volume control and output amplification conforming to 402.3.</p>	<p>Not Applicable</p>	<p>Trio 8300 and Trio 8300 NR is not a Closed Function product</p>

<p><b>EXCEPTION:</b> ICT conforming to 412.2 shall not be required to conform to 402.3.</p>		
<p><b>402.3.1 Private Listening.</b></p>		
<p>Where ICT provides private listening, it shall provide a mode of operation for controlling the volume. Where ICT delivers output by an audio transducer typically held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.</p>	<p>Not Applicable</p>	<p>Trio 8300 and Trio 8300 NR is not a Closed Function product</p>
<p><b>402.3.2 Non-private Listening.</b></p>		
<p>Where ICT provides non-private listening, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. A function shall be provided to automatically reset the volume to the default level after every use.</p>	<p>Not Applicable</p>	<p>Trio 8300 and Trio 8300 NR is not a Closed Function product</p>
<p><b>402.4 Characters on Display Screens.</b></p>		
<p>At least one mode of characters displayed on the screen shall be in a sans serif font. Where ICT does not provide a screen enlargement feature, characters shall be 3/16</p>	<p>Not Applicable</p>	<p>Trio 8300 and Trio 8300 NR is not a Closed Function product</p>

<p>inch (4.8 mm) high minimum based on the uppercase letter “I”. Characters shall contrast with their background with either light characters on a dark background or dark characters on a light background.</p>		
<p><b>402.5 Characters on Variable Message Signs.</b></p>		
<p>Characters on variable message signs shall conform to section 703.7 Variable Message Signs of ICC A117.1-2009 (incorporated by reference, see 702.6.1).</p>	<p>Not Applicable</p>	<p>Trio 8300 and Trio 8300 NR is not a Closed Function product</p>

**403 Biometrics**

#	Criteria	Conformance Level	Remarks and Explanations
<p><b>403.1 General.</b></p>			
	<p>Where provided, biometrics shall not be the only means for user identification or control.</p> <p><b>EXCEPTION:</b> Where at least two biometric options that use different biological characteristics are provided, ICT shall be permitted to use biometrics as the only means for user identification or control.</p>	<p>Not Applicable</p>	<p>Biometrics are not used</p>

**404 Preservation of Information Provided for Accessibility**

#	Criteria	Conformance Level	Remarks and Explanations
<b>404.1 General.</b>			
	ICT that transmits or converts information or communication shall not remove non-proprietary information provided for accessibility or shall restore it upon delivery.	Supports	Trio 8300 and Trio 8300 NR uses industry-standard codes, translation protocols, or formats.

#### 405 Privacy

#	Criteria	Conformance Level	Remarks and Explanations
<b>405.1 General.</b>			
	The same degree of privacy of input and output shall be provided to all individuals. When speech output required by 402.2 is enabled, the screen shall not blank automatically.	Does Not Support	Speech output is not enabled.

#### 406 Standard Connections

#	Criteria	Conformance Level	Remarks and Explanations
<b>406.1 General.</b>			
	Where data connections used for input and output are provided, at least one of each type of connection shall conform to industry standard non-proprietary formats.	Supports	Trio 8300 and Trio 8300 NR uses standard LAN connections and protocols. Additionally, its USB interface uses standard protocols and profiles.

#### 407 Operable Parts

#	Criteria	Conformance Level	Remarks and Explanations
<b>407.1 General.</b>			
	Where provided, operable parts used in the normal operation of ICT shall conform to 407.	Supports	
<b>407.2 Contrast</b>			
	Where provided, keys and controls shall contrast visually from background surfaces. Characters and symbols shall contrast visually from background surfaces with either light characters or symbols on a dark background or dark characters or symbols on a light background.	Supports	Number and Volume controls on keys are provided in high contrast white on black background. Monochrome display contrast can be adjusted over a wide range.

<b>407.3 Input Controls</b>		
At least one input control conforming to 407.3 shall be provided for each function. <b>EXCEPTION:</b> Devices for personal use with input controls that are audibly discernable without activation and operable by touch shall not be required to conform to 407.3.	Supports	
<b>407.3.1 Tactilely Discernable</b>		
Input controls shall be operable by touch and tactilely discernible without activation. 407.3.2	Supports	The Trio 8300 and Trio 8300 NR features a physical dial pad arranged in a standard twelve button layout with the conventional raised area on the "5" button. In addition to number dial keys, the On/Off hook buttons, Volume buttons, and Mute keys are all tactilely discernible without activating the controls or keys. Actuating the keys provides the user with tactile response so that it is obvious to the user when they have actuated button controls.
<b>407.3.2 Alphabetic Keys</b>		
Where provided, individual alphabetic keys shall be arranged in a QWERTY-based keyboard layout and the "F" and "J" keys shall be tactilely distinct from the other keys.	Not Applicable	QWERTY keyboard is not supported on Trio 8300 and Trio 8300 NR.
<b>407.3.3 Numeric Keys</b>		
Where provided, numeric keys shall be arranged in a 12-key ascending or descending keypad layout. The number five key shall be tactilely distinct from the other keys. Where the ICT provides an	Supports	See 407.3.1

alphabetic overlay on numeric keys, the relationships between letters and digits shall conform to ITU-T Recommendation E.161 (incorporated by reference, see 702.7.1).		
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**407.4 Key Repeat**

Where a keyboard with key repeat is provided, the delay before the key repeat feature is activated shall be fixed at, or adjustable to, 2 seconds minimum.	Not Applicable	None of the buttons on the Trio 8300 and Trio 8300 NR phone have an auto repeat function.
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**407.5 Timed Response**

Where a timed response is required, the user shall be alerted visually, as well as by touch or sound, and shall be given the opportunity to indicate that more time is needed.	Not Supported	Trio 8300 and Trio 8300 NR provides a long period before timing out. However, it does not alert the user before reverting to the home screen.
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**407.6 Operation**

At least one mode of operation shall be operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum.	Supports	Trio 8300 and Trio 8300 NR can be easily operated using one hand and/or limited force.
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**407.7 Tickets, Fare Cards, and Keycards.**

Where tickets, fare cards, or keycards are provided, they shall have an orientation that is tactilely discernible if orientation is	Not Applicable	Trio 8300 and Trio 8300 NR does not support tickets, fare cards, or keycards.
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	important to further use of the ticket, fare card, or keycard.		
<b>407.8 Reach Height and Depth.</b>			
	At least one of each type of operable part of stationary ICT shall be at a height conforming to 407.8.2 or 407.8.3 according to its position established by the vertical reference plane specified in 407.8.1 for a side reach or a forward reach. Operable parts used with speech output required by 402.2 shall not be the only type of operable part complying with 407.8 unless that part is the only operable part of its type.	Not Applicable	Trio 8300 and Trio 8300 NR is a portable product
<b>407.8.1 Vertical Reference Plane.</b>			
	Operable parts shall be positioned for a side reach or a forward reach determined with respect to a vertical reference plane. The vertical reference plane shall be located in conformance to 407.8.2 or 407.8.3.	Not Applicable	Trio 8300 and Trio 8300 NR is a portable product
<b>407.8.1.1 Vertical Plane for Side Reach.</b>			
	Where a side reach is provided, the vertical reference plane shall be 48 inches (1220 mm) long minimum.	Not Applicable	Trio 8300 and Trio 8300 NR is a portable product
<b>407.8.1.2 Vertical Plane for Forward Reach.</b>			
	Where a forward reach is provided, the vertical reference plane shall be 30 inches (760 mm) long minimum.	Not Applicable	Trio 8300 and Trio 8300 NR is a portable product

<b>407.8.2 Side Reach.</b>		
Operable parts of ICT providing a side reach shall conform to 407.8.2.1 or 407.8.2.2. The vertical reference plane shall be centered on the operable part and placed at the leading edge of the maximum protrusion of the ICT within the length of the vertical reference plane. Where a side reach requires a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum.	Not Applicable	Trio 8300 and Trio 8300 NR is a portable product
<b>407.8.2.1 Unobstructed Side Reach</b>		
Operable parts of ICT providing a side reach shall conform to 407.8.2.1 or 407.8.2.2. The vertical reference plane shall be centered on the operable part and placed at the leading edge of the maximum protrusion of the ICT within the length of the vertical reference plane. Where a side reach requires a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum.	Not Applicable	Trio 8300 and Trio 8300 NR is a portable product
<b>407.8.2.2 Obstructed Side Reach</b>		
Where the operable part is located more than 10 inches (255 mm), but not more than 24 inches (610 mm), beyond the vertical reference	Not Applicable	Trio 8300 and Trio 8300 NR is a portable product

<p>plane, the height of the operable part shall be 46 inches (1170 mm) high maximum and 15 inches (380 mm) high minimum above the floor. The operable part shall not be located more than 24 inches (610 mm) beyond the vertical reference plane.</p>		
<p>Operable parts of ICT providing a forward reach shall conform to 407.8.3.1 or 407.8.3.2. The vertical reference plane shall be centered, and intersect with, the operable part. Where a forward reach allows a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum.</p>	<p>Not Applicable</p>	<p>Trio 8300 and Trio 8300 NR is a portable product</p>
<p>Where the operable part is located at the leading edge of the maximum protrusion within the length of the vertical reference plane of the ICT, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.</p>	<p>Not Applicable</p>	<p>Trio 8300 and Trio 8300 NR is a portable product</p>
<p>Where the operable part is located beyond the leading edge of the maximum protrusion within the length of the vertical reference plane, the operable part shall conform to 407.8.3.2. The maximum allowable forward reach to an operable part shall be 25</p>	<p>Not Applicable</p>	<p>Trio 8300 and Trio 8300 NR is a portable product</p>

inches (635 mm).		
The height of the operable part shall conform to Table 407.8.3.2.1.	Not Applicable	Trio 8300 and Trio 8300 NR is a portable product
Link to table ...		
<p>Knee and toe space under ICT shall be 27 inches (685 mm) high minimum, 25 inches (635 mm) deep maximum, and 30 inches (760 mm) wide minimum and shall be clear of obstructions.</p> <p><b>EXCEPTIONS:</b></p> <p>1. Toe space shall be permitted to provide a clear height of 9 inches (230 mm) minimum above the floor and a clear depth of 6 inches (150 mm) maximum from the vertical reference plane toward the leading edge of the ICT.</p> <p>2. At a depth of 6 inches (150 mm) maximum from the vertical reference plane toward the leading edge of the ICT, space between 9 inches (230 mm) and 27 inches (685mm) minimum above the floor shall be permitted to reduce at a rate of 1 inch (25 mm) in depth for</p>	Not Applicable	Trio 8300 and Trio 8300 NR is a portable product

every 6 inches (150 mm) in height.		
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**408 Display Screens**

#	Criteria	Conformance Level	Remarks and Explanations
<b>408.1 General.</b>			
	Where provided, display screens shall conform to 408.	Supports	
<b>408.2 Visibility</b>			
	Where stationary ICT provides one or more display screens, at least one of each type of display screen shall be visible from a point located 40 inches (1015 mm) above the floor space where the display screen is viewed.	Supports	Trio 8300 and Trio 8300 NR is a portable product and may be moved to enable improved viewing.
<b>408.3 Flashing</b>			
	Where ICT emits lights in flashes, there shall be no more than three flashes in any one-second period.  <b>EXCEPTION:</b> Flashes that do not exceed the general flash and red flash thresholds defined in WCAG 2.0 (incorporated by reference, see 702.10.1) are not required to conform to 408.3.	Supports	Flashing meets recognised safe rates for the frequency of flashing.

**409 Status Indicators**

#	Criteria	Conformance Level	Remarks and Explanations
<b>409.1 General</b>			
	Where provided, status indicators shall be discernible visually and by touch or sound.	Partially Supports	Status indicators are discernable visually and by sound. There are no physical facilities of the product to support status indication by touch.

**410 Color Coding**

#	Criteria	Conformance Level	Remarks and Explanations
<b>410.1 General</b>			
	Where provided, color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	All color coded items are supported by use of industry standard icons.

**411 Audible Signals**

#	Criteria	Conformance Level	Remarks and Explanations
<b>411.1 General</b>			
	Where provided, audible signals or cues shall not be used as the only means of conveying information, indicating an action, or prompting a response	Supports	Audible signals or cues are not used as the only means of conveying information.

**412 ICT with Two-Way Voice Communication**

#	Criteria	Conformance Level	Remarks and Explanations
<b>412.1 General</b>			
	Where provided, audible signals or cues shall not be used as the only means of conveying information, indicating an action, or prompting a response	Supports	
<b>412.2 Volume Gain</b>			
	ICT that provides two-way voice communication shall conform to 412.2.1 or 412.2.2.	Supports	
<b>412.2.1 Volume Gain for Wireline Telephones.</b>			
	Volume gain conforming to 47 CFR 68.317 shall be provided on analog and digital wireline telephones.	Supports	Gain exceeds 20dB and may be further enhanced. – see 302.5.
<b>412.2.2 Volume Gain for Non-Wireline Telephones.</b>			
	A method for increasing volume shall be provided for non-wireline ICT.	Not Applicable	Trio 8300 and Trio 8300 NR is a wireline phone.
<b>412.3 Interference Reduction and Magnetic Coupling.</b>			
	Where ICT delivers output by a handset or other type of audio transducer that is typically held up to the ear, ICT shall reduce interference with hearing technologies and provide a means for effective magnetic wireless coupling in conformance with 412.3.1 or 412.3.2.	Not Applicable	Trio 8300 and Trio 8300 NR is not a handset product
<b>412.3.1 Wireless Handsets.</b>			

ICT in the form of wireless handsets shall conform to ANSI/IEEE C63.19-2011 (incorporated by reference, see 702.5.1).	Not Applicable	Trio 8300 and Trio 8300 NR is not a handset product
<b>412.3.2 Wireline Handsets.</b>		
ICT in the form of wireline handsets, including cordless handsets, shall conform to TIA-1083-B (incorporated by reference, see 702.9.1).	Not Applicable	Trio 8300 and Trio 8300 NR is not a handset product
<b>412.4 Digital Encoding of Speech</b>		
ICT in IP-based networks shall transmit and receive speech that is digitally encoded in the manner specified by ITU-T Recommendation G.722.2 (incorporated by reference, see 702.7.2) or IETF RFC 6716 (incorporated by reference, see 702.8.1).	Supports	Trio 8300 and Trio 8300 NR uses G.722 encoding
<b>412.5 Real-Time Text Functionality.</b>		
<b>Reserved – Note that FCC have NOPR for RTT for Wireline IP products.</b> <a href="#">Link</a>	Not Applicable	Reserved for future
<b>412.6 Caller ID.</b>		
Where provided, caller identification and similar telecommunications functions shall be visible and audible.	Partially Supports	Visible caller ID information is provided.
<b>412.7 Video Communication.</b>		
Where ICT provides real-time video functionality, the quality of the video shall be sufficient to support communication using sign language.	Supports	When used with the optional Trio Visual+ with a supported camera accessory the video quality of the Trio systems is sufficient to support communication using sign language.

### 413 Closed Caption Processing Technologies

#	Criteria	Conformance Level	Remarks and Explanations
<b>413.1 General.</b>			
	Where ICT displays or processes video with synchronized audio, ICT shall provide closed caption processing technology that conforms to 413.1.1 or 413.1.2.	Not Applicable	When used with the optional Trio Visual+ and a supported camera accessory for video communication, closed captioning may be received and displayed when embedded in the receiving video stream.
<b>413.1.1 Decoding and Display of Closed Captions.</b>			
	Players and displays shall decode closed caption data and support display of captions.	Not Applicable	When used with the optional Trio Visual+ and a supported camera accessory for video communication, closed captioning may be received and displayed when embedded in the receiving video stream.
<b>413.1.2 Pass-Through of Closed Caption Data.</b>			
	Cabling and ancillary equipment shall pass through caption data.	Not applicable	

**414 Audio Description Processing Technologies.**

#	Criteria	Conformance Level	Remarks and Explanations
<b>414.1 General.</b>			
	Where ICT displays or processes video with synchronized audio, ICT shall provide audio description processing technology conforming to 414.1.1 or 414.1.2.	Not Applicable	When used with the optional Trio Visual+ and a supported camera accessory for video communication, closed captioning may be received and displayed when embedded in the receiving video stream.
<b>414.1.1 Digital Television Tuners.</b>			
	Digital television tuners shall provide audio description processing that conforms to ATSC A/53 Digital Television Standard, Part 5 (2014) (incorporated by reference, see 702.2.1). Digital television tuners shall provide processing of audio description when encoded as a Visually Impaired (VI) associated audio service that is provided as a complete program mix containing audio description according to the ATSC A/53 standard.	Not Applicable	Trio 8300 and Trio 8300 NR is not a Television Tuner.
<b>414.1.2 Other ICT.</b>			
#	Criteria	Conformance Level	Remarks and Explanations
	ICT other than digital television tuners shall provide audio description processing.	Not Applicable	

**415 User Controls for Captions and Audio Descriptions.**

#	Criteria	Conformance Level	Remarks and Explanations
<b>415.1 General</b>			
	<p>Where ICT displays video with synchronized audio, ICT shall provide user controls for closed captions and audio descriptions conforming to 415.1.</p> <p>EXCEPTION: Devices for personal use shall not be required to conform to 415.1 provided that captions and audio descriptions can be enabled through system-wide platform settings.</p>	Not Applicable	Trio 8300 and Trio 8300 NR does not offer caption selection, but when used with the optional Trio Visual+ and a supported camera accessory for video communication, closed captioning may be received and displayed when embedded in the receiving video stream.
<b>415.1.1 Caption Controls</b>			
	Where ICT provides operable parts for volume control, ICT shall also provide operable parts for caption selection.	Not Applicable	Trio 8300 and Trio 8300 NR does not offer caption selection, but when used with the optional Trio Visual+ and a supported camera accessory for video communication, closed captioning may be received and displayed when embedded in the receiving video stream.
<b>415.1.2 Audio Description Controls</b>			
	Where ICT provides operable parts for program selection, ICT shall also provide operable parts for the selection of audio description.	Not Applicable	

# Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>501.1 Scope – Incorporation of WCAG 2.0 AA</b></p>		
<p>The requirements of Chapter 5 shall apply to software where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.</p> <p><b>EXCEPTION:</b> Where Web applications do not have access to platform accessibility services and do not include components that have access to platform accessibility services, they shall not be required to conform to 502 or 503 provided that they conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1).</p> <p><b>Note</b> Where the requirements in Chapter 5 does not address one or more functions of telecommunications or customer premises equipment, the functions not addressed shall conform to the Functional Performance Criteria specified in Chapter 3.</p>	<p>See <a href="#">WCAG 2.0</a> section</p>	<p>See information in WCAG section</p>

## 502 Interoperability with Assistive Technology

#	Criteria	Conformance Level	Remarks and Explanations
<b>502.1 General.</b>			
	<p>Software shall interoperate with assistive technology and shall conform to 502.</p> <p><b>EXCEPTION:</b> ICT conforming to 402 shall not be required to conform to 502.</p>	Not Applicable	Trio 8300 and Trio 8300 NR is not a software product.
<b>502.2 Documented Accessibility Features.</b>			
	Software with platform features defined in platform documentation as accessibility features shall conform to 502.2.	Not Applicable	
<b>502.2.1 User Control of Accessibility Features.</b>			
	<p>Platform software shall provide user control over platform features that are defined in the platform documentation as accessibility features.</p> <p>Software shall not disrupt platform features that are defined in the platform documentation as accessibility features.</p>	Not Applicable	
<b>502.3 Accessibility Services.</b>			
	Platform software and software tools that are provided by the platform developer shall provide a documented set of accessibility services that support applications running on the platform to interoperate with assistive technology and shall conform to 502.3. Applications that are also platforms shall expose the underlying platform accessibility services or implement other documented accessibility services	Not Applicable	
<b>502.3.1 Object Information.</b>			
	The object role, state(s), properties, boundary, name, and description shall be programmatically determinable.	Not Applicable	

<b>502.3.2 Modification of Object Information.</b>		
States and properties that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Not Applicable	
<b>502.3.3 Row, Column, and Headers.</b>		
If an object is in a data table, the occupied rows and columns, and any headers associated with those rows or columns, shall be programmatically determinable.	Not Applicable	
<b>502.3.4 Values.</b>		
Any current value(s), and any set or range of allowable values associated with an object, shall be programmatically determinable	Not Applicable	
<b>502.3.5 Modification of Values.</b>		
Values that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Not Applicable	
<b>502.3.6 Label Relationships.</b>		
Any relationship that a component has as a label for another component, or of being labeled by another component, shall be programmatically determinable.	Not Applicable	
<b>502.3.7 Hierarchical Relationships.</b>		
Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by, another component shall be programmatically determinable.	Not Applicable	
<b>502.3.8 Text.</b>		
The content of text objects, text attributes, and the boundary of text rendered to the screen, shall be programmatically determinable.	Not Applicable	
<b>502.3.9 Modification of Text.</b>		
Text that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Not Applicable	
<b>502.3.10 List of Actions.</b>		
A list of all actions that can be executed on an object shall be programmatically determinable.	Not Applicable	

<b>502.3.11 Actions on Objects.</b>		
	Applications shall allow assistive technology to programmatically execute available actions on objects.	Not Applicable
<b>502.3.12 Focus Cursor.</b>		
	Applications shall expose information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.	Not Applicable
<b>502.3.13 Modification of Focus Cursor.</b>		
	Focus, text insertion point, and selection attributes that can be set by the user shall be capable of being set programmatically, including through the use of assistive technology.	Not Applicable
<b>502.3.14 Event Notification.</b>		
	Notification of events relevant to user interactions, including but not limited to, changes in the component's state(s), value, name, description, or boundary, shall be available to assistive technology.	Not Applicable
<b>502.4 Platform Accessibility Features.</b>		
	Platforms and platform software shall conform to the requirements in ANSI/HFES 200.2, Human Factors Engineering of Software User Interfaces — Part 2: Accessibility (2008) (incorporated by reference, see 702.4.1) listed below:	Not Applicable
<b>A</b>	Section 9.3.3 Enable sequential entry of multiple (chorded) keystrokes;	
<b>B</b>	Section 9.3.4 Provide adjustment of delay before key acceptance;	
<b>C</b>	Section 9.3.5 Provide adjustment of same-key double-strike acceptance;	
<b>D</b>	Section 10.6.7 Allow users to choose visual alternative for audio output;	
<b>E</b>	Section 10.6.8 Synchronize audio equivalents for visual events;	

<b>F</b>	Section 10.6.9 Provide speech output services; and		
<b>G</b>	Section 10.7.1 Display any captions provided.		

**503 Applications**

#	Criteria	Conformance Level	Remarks and Explanations
<b>503.1 General</b>			
	Applications shall conform to 503.	Not Applicable	Trio 8300 and Trio 8300 NR is not an application
<b>503.2 User Preferences.</b>			
	Applications shall permit user preferences from platform settings for color, contrast, font type, font size, and focus cursor.  <b>EXCEPTION:</b> Applications that are designed to be isolated from their underlying platform software, including Web applications, shall not be required to conform to 503.2.	Not Applicable	Trio 8300 and Trio 8300 NR is not an application
<b>503.3 Alternative User Interfaces.</b>			
	Where an application provides an alternative user interface that functions as assistive technology, the application shall use platform and other industry standard accessibility services.	Not Applicable	Trio 8300 and Trio 8300 NR is not an application
<b>503.4 User Controls for Captions and Audio Description.</b>			
	Where ICT displays video with synchronized audio, ICT shall provide user controls for closed captions and audio descriptions conforming to 503.4.	Not Applicable	Trio 8300 and Trio 8300 NR is not an application
<b>503.4.1 Caption Controls</b>			
	Where user controls are provided for volume adjustment, ICT shall provide user controls for the selection of captions at the same menu level as the user controls for volume or program selection.	Not Applicable	Trio 8300 and Trio 8300 NR is not an application
<b>503.4.2 Audio Description Controls</b>			

Where user controls are provided for program selection, ICT shall provide user controls for the selection of audio descriptions at the same menu level as the user controls for volume or program selection.	Not Applicable	Trio 8300 and Trio 8300 NR is not an application
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**504 Authoring Tools**

#	Criteria	Conformance Level	Remarks and Explanations
<b>504.1 General.</b>			
	Where an application is an authoring tool, the application shall conform to 504 to the extent that information required for accessibility is supported by the destination format.	Not Applicable	
<b>504.2 Content Creation or Editing.</b>			
	<p>Authoring tools shall provide a mode of operation to create or edit content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) for all supported features and, as applicable, to file formats supported by the authoring tool. Authoring tools shall permit authors the option of overriding information required for accessibility.</p> <p><b>EXCEPTION:</b> Authoring tools shall not be required to conform to 504.2 when used to directly edit plain text source code.</p>	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
<b>504.2.1 Preservation of Information Provided for Accessibility in Format Conversion.</b>			
	Authoring tools shall, when converting content from one format to another or saving content in multiple formats, preserve the information required for accessibility to the extent that the information is supported by the destination format.	Not Applicable	
<b>504.2.2 PDF Export.</b>			
	Authoring tools capable of exporting PDF files that conform to ISO 32000-1:2008 (PDF 1.7) shall also be capable of exporting PDF files that conform to ANSI/AIIM/ISO 14289-1:2016 (PDF/UA-1)	Not Applicable	

	(incorporated by reference, see 702.3.1).		
<b>504.3 Prompts.</b>			
	Authoring tools shall provide a mode of operation that prompts authors to create content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) for supported features and, as applicable, to file formats supported by the authoring tool.	Not Applicable	
<b>504.4 Templates.</b>			
	Where templates are provided, templates allowing content creation that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) shall be provided for a range of template uses for supported features and, as applicable, to file formats supported by the authoring tool.	Not Applicable	

## Chapter 6: Support Documentation and Services

Notes:

#	Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>		Heading cell – no response required	
	The technical requirements in Chapter 6 shall apply to ICT support documentation and services where required by 508 Chapter 2 (Scoping Requirements), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.		
<b>602.1 General.</b>			
	Documentation that supports the use of ICT shall conform to 602.		
<b>602.2 Accessibility and Compatibility Features.</b>			
	Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.	Supports	<i>Poly Trio Solution User Guide, Poly Trio Solution with Skype for Business User Guide, and Poly Trio 8300 and Trio 8300 NR Setup Sheet</i> contain sections specific to Accessibility information for vision, hearing, and mobility impaired users.
<b>602.3 Electronic Support Documentation.</b>			
	Documentation in electronic format, including Web-based self-service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1).	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
<b>602.4 Alternate Formats for Non-Electronic Support Documentation</b>			
	Where support documentation is only provided in non-electronic formats, alternate formats usable by individuals with disabilities shall be provided upon request.	Not Applicable	All documentation is provided in an electronic format.

## 603 Support Services

#	Criteria	Conformance Level	Remarks and Explanations
<b>603.1 General</b>			
	ICT support services including, but not limited to, help desks, call centers, training services, and automated self-service technical support, shall conform to 603.	Supports	
<b>603.2 Information on Accessibility and Compatibility Features.</b>			
	ICT support services shall include information on the accessibility and compatibility features required by 602.2.	Supports	Poly documentation and web-design teams have implemented WCAG2 requirements (Web Content Accessibility Guidelines 2.0), whereby, customers with disabilities will be able to access documentation, using all commonly used accessibility tools. Information on Accessibility can be found in product user guides, or by contacting Poly's helpdesk. Individuals can also contact <a href="mailto:Accessibility@Poly.com">Accessibility@Poly.com</a> for guidance.
<b>603.3 Accommodation of Communication Needs.</b>			
	Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities.	Supports	Global Support provides support services to individuals with disabilities in the following ways: (1) the Web for hearing impaired, (2) the phone for site impaired or individuals using speech devices. The hearing-impaired individual has access to opening a service ticket via the Web and communicating about the issue via the Web, as well as taking advantage of Poly's Knowledgebase Articles, documentation or community forums, depending on the products used. Individuals can make contact by e-mail via <a href="mailto:Accessibility@Poly.com">Accessibility@Poly.com</a>

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