Poly Accessibility Conformance Report

VPAT® Version 2.4, Revised Section 508 and WCAG Editions

Name of product: Elara 60 Series

Version(s): 1.1.11

Publish date(s): June 29, 2020

Product description: Elara 60 is an accessory to add keypad, speakerphone, and headset functionality to a smart phone or tablet. Does not change the functionality of the smart phone / tablet.

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Notes: This VPAT reflects the conformance of the initial release of the Elara 60 Series of products in August 2019. The product series includes the following models:

- Elara 60 W with V5200 headset
- Elara 60 W with Voyager Focus headset
- Elara 60 W with Blackwire 5220 headset

- Elara 60 W without V5200 headset
- Elara 60 W without Voyager Focus headset
- Elara 60 W without Blackwire 5220 headset

- Elara 60 WS with V5200 headset
- Elara 60 WS with Voyager Focus headset
- Elara 60 WS with Blackwire 5220 headset

- Elara 60 WS without V5200 headset
- Elara 60 WS without Voyager Focus headset
- Elara 60 WS without Blackwire 5220 headset

Evaluation methods used: Poly DQE and technical documentation personnel conducted testing on the product hardware, software, technical documentation, and website. Product hardware and software testing was conducted using the Elara 60 unit paired with smartphones running Android and iOS platforms. The unit was tested using a paired Voyager Focus headset. WCAG 2.x conformance was tested using the NVDA screen reader software for the website and manual review of PDF documentation.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
[Web Content Accessibility Guidelines 2.0](#)	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
[Web Content Accessibility Guidelines 2.1](#)	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
[Revised Section 508 and Section 255 standards published January 18, 2017 and corrected January 22, 2018](#)	(Yes)

Terms

The terms used in the conformance level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product. If the criterion does not apply, explain why. If an accessible alternative is used, describe it.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.x Level AAA.

Web Content Accessibility Guidelines (WCAG 2.x)

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes: [Any notes that apply to this conformance level]

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Partially Supports Software: Does Not Support Authoring Tool: Not Applicable	Web: Alt-text or adjacent text for most images. Electronic Docs: Alt-text or adjacent text for most images. Software: Two status icons do not include alt-text Authoring Tool: Product is not an authoring tool.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Videos on corporate website are decorative only. Electronic Docs: No audio or video in documentation. Software: No audio or video in product Authoring Tool: Product is not an authoring tool.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Videos on corporate website are decorative only. Electronic Docs: No audio or video in documentation. Software: No audio or video in product Authoring Tool: Product is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
[1.2.3 Audio Description or Media Alternative (Prerecorded)](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Videos on corporate website are decorative only. Electronic Docs: No audio or video in documentation. Software: No audio or video in product Authoring Tool: Product is not an authoring tool.
[1.3.1 Info and Relationships](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Does Not Support Authoring Tool: Not Applicable	Web: Electronic Docs: Software: No API available for device software Authoring Tool: Product is not an authoring tool.
[1.3.2 Meaningful Sequence](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Does Not Support Authoring Tool: Not Applicable	Web: Electronic Docs: Software: No API available for device software Authoring Tool: Product is not an authoring tool.
[1.3.3 Sensory Characteristics](#) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Partially Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Most instructions provide information not solely based on sensory characteristics. Authoring Tool: Product is not an authoring tool.
[1.4.1 Use of Color](#) (Level A) Also applies to:	Web: Partially Supports Electronic Docs: Supports	Web: Some underlined elements are used inconsistently between headings and link elements when all text is the same color. Some

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Software: Supports Authoring Tool: Not Applicable	links only use color to differentiate them from the surrounding text. Electronic Docs: Software: Authoring Tool: Product is not an authoring tool.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No auto-played audio on web pages. Electronic Docs: No audio in documentation. Software: No auto-played audio in product Authoring Tool: Product is not an authoring tool.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Pages contain a layer to indicate live chat with a representative, but the option is only available by clicking on a mouse. Some pages also contain dynamic information tiles that become blank when you tab through the page. You can only retrieve the tile information by using the mouse. Electronic Docs: Software: Product cannot use a mouse or other pointer tool for navigation; navigation only available through embedded hardware buttons. Authoring Tool: Product is not an authoring tool.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: The search element in the header can only be exited using a mouse to click the Close button or by navigating to the corporate logo to go back to the home page. Electronic Docs: Software: Product cannot use a mouse or other pointer tool for navigation; navigation only available through embedded hardware buttons Authoring Tool: Product is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Website doesn't provide content that natively involves keyboard shortcuts. Electronic Docs: Electronic documentation doesn't provide content that natively involves keyboard shortcuts. Software: Product cannot use a mouse or other pointer tool for navigation; navigation only available through embedded hardware buttons Authoring Tool: Product is not an authoring tool.
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Does Not Support Authoring Tool: Not Applicable	Web: Electronic Docs: No time limits to accessing content. Software: Product does not allow adjusting the timing for menu functions and Bluetooth pairing. Authoring Tool: Product is not an authoring tool.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Not Applicable Software: Partially Supports Authoring Tool: Not Applicable	Web: Decorative videos play on a continual loop and provide no mechanism to pause, stop, or hide the videos. Electronic Docs: No dynamic content in documentation. Software: Clock time automatically updates, but manual updates use blinking indicators that the user cannot pause, stop or hide. Authoring Tool: Product is not an authoring tool.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: No dynamic content in documentation. Software: Authoring Tool: Product is not an authoring tool.
2.4.1 Bypass Blocks (Level A)	Web: Supports	Web:

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Electronic Docs: Software: Non-web software Authoring Tool: Product is not an authoring tool.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Most web pages include a title. Electronic Docs: Software: Authoring Tool: Product is not an authoring tool.
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: No links in embedded software Authoring Tool: Product is not an authoring tool.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable	Web: Web pages don't require multipoint gestures. Electronic Docs: Electronic content doesn't require multipoint gestures.

Criteria	Conformance Level	Remarks and Explanations
	Authoring Tool: Not Applicable	Software: Screen is not a touch screen Authoring Tool: Product is not an authoring tool.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Screen is not a touch screen Authoring Tool: Product is not an authoring tool.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Not Applicable Software: Does Not Support Authoring Tool: Not Applicable	Web: Some web pages include a programmatic name for labeled elements. Electronic Docs: Electronic docs don't have programmable elements that require labels. Software: No API available for device software Authoring Tool: Product is not an authoring tool.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Web pages don't require motion to use. Electronic Docs: Electronic content doesn't require motion to use. Software: Product does not use motion actuation; does not interfere with motion actuation of paired device. Authoring Tool: Product is not an authoring tool.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool.
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 501 (Web)(Software)	Web: Partially Supports Electronic Docs: Supports Software: Supports	Web: Product information tiles are dynamic when you mouse over them, but they are blank when you tab through the page. You can only retrieve the tile information by using the mouse.

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)	Authoring Tool: Not Applicable	Pages contain a layer to indicate live chat with a representative, but the option is only available by clicking on a mouse. Electronic Docs: Software: Authoring Tool: Product is not an authoring tool.
3.2.2 On Input (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Does Not Support Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Input errors for date and time are not identified in text. Authoring Tool: Product is not an authoring tool.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool.
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Software does not use a markup language. Authoring Tool: Product is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Does Not Support Authoring Tool: Not Applicable	Web: Most web pages use standard controls, but dynamic product information tiles can't be programmatically determined using a standard screen reader. Electronic Docs: Electronic docs use standard controls. Software: No API available for device software Authoring Tool: Product is not an authoring tool.

Table 2: Success Criteria, Level AA

Notes: [Any notes that apply to this conformance level]

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Web content doesn't include live or streaming content. Electronic Docs: Electronic documentation doesn't provide live or streaming content. Software: Product does not provide live or streaming content. Authoring Tool: Product is not an authoring tool.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Videos on corporate website are decorative only and do not have an audio description available. Electronic Docs: No audio or video in documentation. Software: No audio or video in product. Authoring Tool: Product is not an authoring tool.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports Software: Not Applicable	Web: Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
	Authoring Tool: Not Applicable	Software: Product does not use motion actuation; does not interfere with motion actuation of paired device.
		Authoring Tool: Product is not an authoring tool.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Input type does not specify purpose of user interface component. Electronic Docs: No input required for documentation. Software: All input required can be automatically populated. Authoring Tool: Product is not an authoring tool.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Partially Supports Software: Supports Authoring Tool: Not Applicable	Web: User can control contrast for website using integrated AudioEye plug-in, a third-party AT option. Electronic Docs: Written documentation: some page elements below color contrast ratio requirements. Text and images meet color contrast ratio requirements (images may be contingent on product UI itself being compliant). Software: Authoring Tool: Product is not an authoring tool.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Does Not Support Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Cannot change text size. Authoring Tool: Product is not an authoring tool.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: Some setup sheets contain images of text within larger graphics because it's essential to render them as text to preserve the logical reading order of the documentation. Setup sheets also contain images of localized text, but the English equivalents are live text. Software: No images of text. Authoring Tool: Product is not an authoring tool.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports Software: Does Not Support	Web: Electronic Docs: Software: Cannot change text size.

Criteria	Conformance Level	Remarks and Explanations
	Authoring Tool: Not Applicable	Authoring Tool: Product is not an authoring tool.
[1.4.11 Non-text Contrast](#) (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool.
[1.4.12 Text Spacing](#) (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: User can control spacing for text using integrated AudioEye plug-in, a third-party AT option. Electronic Docs: Most written documentation conforms to line height, but letter spacing is not addressed. Software: Software does not use a markup language Authoring Tool: Product is not an authoring tool.
[1.4.13 Content on Hover or Focus](#) (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable	Web: No mechanism to dismiss hover content without moving the mouse or changing the keyboard focus. Electronic Docs: No mechanism to dismiss hover content without moving the mouse or changing the keyboard focus. Software: Product cannot use a mouse or other pointer tool for navigation; navigation only available through embedded hardware buttons Authoring Tool: Product is not an authoring tool.
[2.4.5 Multiple Ways](#) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Authoring Tool: Product is not an authoring tool.
[2.4.6 Headings and Labels](#) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Software: Authoring Tool: Product is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
[2.4.7 Focus Visible](#) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Most elements show a focus indicator, but some focus indicators may not be readily visible. Electronic Docs: Software: Authoring Tool: Product is not an authoring tool.
[3.1.2 Language of Parts](#) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable Electronic Docs: Supports Software: Supports Authoring Tool: Not Applicable	Web: Web content only in English Electronic Docs: PDF documents that include live localized text are tagged with the appropriate language information. Other documentation is English only. Software: Authoring Tool: Product is not an authoring tool.
[3.2.3 Consistent Navigation](#) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Authoring Tool: Product is not an authoring tool.
[3.2.4 Consistent Identification](#) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable	Web: Electronic Docs: Authoring Tool: Product is not an authoring tool.
[3.3.3 Error Suggestion](#) (Level AA) Also applies to: Revised Section 508	Web: Supports Electronic Docs: Supports Software: Does Not Support	Web: Electronic Docs: Software: Input errors for date and time are not identified in text

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Authoring Tool: Not Applicable	Authoring Tool: Product is not an authoring tool.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Electronic Docs: No legal, financial, or data transactions in documentation. Software: No legal, financial, or data transactions in product. Authoring Tool: Product is not an authoring tool.
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support Electronic Docs: Does Not Support Authoring Tool: Not Applicable	Web: Website doesn't provide status messages. Electronic Docs: Electronic documentation doesn't provide status messages. Authoring Tool: Product is not an authoring tool.

Table 3: Success Criteria, Level AAA

Notes: Not evaluated. Level AAA does not apply.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Notes: [Any notes that apply to this conformance level]

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Does not require user vision
302.2 With Limited Vision	Supports	Enables user to use with limited vision
302.3 Without Perception of Color	Supports	Provides at least one visual mode of operation that does not require user perception of color.

Criteria	Conformance Level	Remarks and Explanations
302.4 Without Hearing	Does Not Support	Passive dock for tablet or smartphone that doesn't provide addition function beyond the user's device. User can continue to use assistive tech on their own device.
302.5 With Limited Hearing	Partially Supports	If headset used with product supports Magnetic coupling, then limited hearing is supported. Headset does not provide sufficient volume range. See VPAT for headset used.
302.6 Without Speech	Does Not Support	Passive dock for tablet or smartphone that doesn't provide addition function beyond the user's device. Use can continue to use assistive tech on their own device.
302.7 With Limited Manipulation	Supports	Does not require fine motor control or simultaneous manual operations. See VPAT for headset used.
302.8 With Limited Reach and Strength	Supports	Is operable with limited reach and limited strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Simplifies the telephone functionality of a smart phone/tablet.

Chapter 4: Hardware

Notes: [Any notes that apply to this conformance level]
For information on this section, view the following US Access Board webinar: https://www.accessibilityonline.org/cioc-508/archives/110614

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
402.2.1 Information Displayed On-Screen	Not Applicable	These are not closed functionality systems. No native text to speech output from ICT. Does not prevent assistive technologies from the smart phone/tablet.
402.2.2 Transactional Outputs	Not Applicable	These are not closed functionality systems. Does not prevent assistive technologies from the smart phone/tablet.
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Does not prevent assistive technologies from the smart phone/tablet
402.2.4 User Control	Not Applicable	Does not prevent assistive technologies from the smart phone/tablet
402.2.5 Braille Instructions	Not Applicable	Does not prevent assistive technologies from the smart phone/tablet
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	These are not closed functionality systems.
402.3.2 Non-private Listening	Not Applicable	These are not closed functionality systems.
402.4 Characters on Display Screens	Not Applicable	These are not closed functionality systems.
402.5 Characters on Variable Message Signs	Not Applicable	These are not closed functionality systems.
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Not part of the design (no ID or biometric control). Does not prevent biometrics from the smart phone/tablet.
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	Device has no storage, functions primarily as speaker and display for the connected device.
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Supports	

Criteria	Conformance Level	Remarks and Explanations
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Supports	Industry standard connections or converters are provided.
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Partially Supports	Telephone keys and volume control conform, Teams button does not conform.
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Supports	Adds tactilely discernible functionality to a touch screen device.
407.3.2 Alphabetic Keys	Not Applicable	Not part of the design (no QWERTY keyboard).
407.3.3 Numeric Keys	Supports	
407.4 Key Repeat	Not Applicable	No key repeat
407.5 Timed Response	Not Applicable	Does not change the functionality of a smart phone/tablet.
407.6 Operation	Supports	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Not part of the design.
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	Product is not stationary
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	Product is not stationary
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	Product is not stationary
407.8.2 Side Reach	Not Applicable	Product is not stationary
407.8.2.1 Unobstructed Side Reach	Not Applicable	Product is not stationary
407.8.2.2 Obstructed Side Reach	Not Applicable	Product is not stationary
407.8.3 Forward Reach	Not Applicable	Product is not stationary
407.8.3.1 Unobstructed Forward Reach	Not Applicable	Product is not stationary

Criteria	Conformance Level	Remarks and Explanations
407.8.3.2 Obstructed Forward Reach	Not Applicable	Product is not stationary
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	Product is not stationary
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	Product is not stationary
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Supports	Product is not stationary
408.3 Flashing	Supports	No flashing
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Supports	Tone and color are dependent on the configuration of the connected device. At least one bundled headset model supports Connected headset may provide additional audio prompts. Does not change the functionality of a smart phone/tablet See VPAT for headset used.
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Supports	Initial setup uses colored LEDS and speech for status. See VPAT for headset used.
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Supports	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	Not a wireline telephone

Criteria	Conformance Level	Remarks and Explanations
412.2.2 Volume Gain for Non-Wireline ICT	Supports	Provides volume control gain
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Supports	See VPAT for headset used. At least one bundled model conforms.
412.3.2 Wireline Handsets	Not Applicable	Not a wireline handset
412.4 Digital Encoding of Speech	Supports	Supports wideband speech
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future.
412.6 Caller ID	Supports	Does not change the functionality of a smart phone/tablet.
412.7 Video Communication	Not Applicable	No real time video
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	Does not change the functionality of a smart phone/tablet. All TTY functionality is configured through paired device.
412.8.2 Voice and Hearing Carry Over	Not Applicable	Does not change the functionality of a smart phone/tablet. All TTY functionality is configured through paired device.
412.8.3 Signal Compatibility	Not Applicable	Does not change the functionality of a smart phone/tablet. All TTY functionality is configured through paired device.
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	Does not change the functionality of a smart phone/tablet. All TTY functionality is configured through paired device.
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	Does not process video.
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	Does not process video.
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	Not part of the design (no tuner).

Criteria	Conformance Level	Remarks and Explanations
414.1.2 Other ICT	Not Applicable	Not part of the design (no audio description).
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	Not part of the design (no caption control).
415.1.2 Audio Description Controls	Not Applicable	Not part of the design (no audio description).

Chapter 5: Software

Notes: [Any notes that apply to this conformance level]

For information on this section, view the following US Access Board webinar: https://www.accessibilityonline.org/cioc-508/archives/110615

From Section 508 - 1194.21 of the US Access Board website:

- These provisions are applicable for both software applications and operating systems.
- To meet the standards, a product can either build all accessibility features in or be compatible with assistive technology. Many of the provisions in this section are required to make software compatible with assistive technology.

Because the Section 508 and Section 255 requirements don't differentiate between software and firmware, document all product firmware in the **Software** section.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	All documented accessibility features are supported.
502.2.2 No Disruption of Accessibility Features	Supports	All documented accessibility features do not have any disruption during operation.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	Does not change the functionality of a smart phone/tablet.

Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information	Not Applicable	Does not change the functionality of a smart phone/tablet.
502.3.3 Row, Column, and Headers	Not Applicable	Does not change the functionality of a smart phone/tablet.
502.3.4 Values	Not Applicable	Does not change the functionality of a smart phone/tablet.
502.3.5 Modification of Values	Not Applicable	Does not change the functionality of a smart phone/tablet.
502.3.6 Label Relationships	Not Applicable	Does not change the functionality of a smart phone/tablet.
502.3.7 Hierarchical Relationships	Not Applicable	Does not change the functionality of a smart phone/tablet.
502.3.8 Text	Not Applicable	Does not change the functionality of a smart phone/tablet.
502.3.9 Modification of Text	Not Applicable	Does not change the functionality of a smart phone/tablet.
502.3.10 List of Actions	Not Applicable	Does not change the functionality of a smart phone/tablet.
502.3.11 Actions on Objects	Not Applicable	Does not change the functionality of a smart phone/tablet.
502.3.12 Focus Cursor	Not Applicable	Does not change the functionality of a smart phone/tablet.
502.3.13 Modification of Focus Cursor	Not Applicable	Does not change the functionality of a smart phone/tablet.
502.3.14 Event Notification	Not Applicable	Does not change the functionality of a smart phone/tablet.
502.4 Platform Accessibility Features	Not Applicable	Does not change the functionality of a smart phone/tablet.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	Display brightness can be changed.
503.3 Alternative User Interfaces	Not Applicable	At this time (2020) no alternative interfaces have been incorporated in any products.

Criteria	Conformance Level	Remarks and Explanations
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Does not display video
503.4.2 Audio Description Controls	Not Applicable	Does not display video
[_504 Authoring Tools_](#)	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	Not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Not an authoring tool
504.2.2 PDF Export	Not Applicable	Not part of the design
504.3 Prompts	Not Applicable	Not part of the design
504.4 Templates	Not Applicable	Not part of the design

Chapter 6: [Support Documentation and Services](#)

Notes: [Any notes that apply to this conformance level]

Boilerplate for this section is for legacy Polycom products and Poly products hosted on the [Poly Online Support Center](#) (the Polycom Support site) or at the [Polycom Documentation Library](#) (PDL).

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
[_602 Support Documentation_](#)	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially Supports	Product documentation may not be Section 508 fully conformant. Information on accessible features can be provided upon request. Contact accessibility@poly.com.
602.3 Electronic Support Documentation	See [WCAG 2.x](#) section	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Partially Supports	Most product documentation is available in a screen reader format. Other formats may be made available on request. Contact accessibility@poly.com.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Self-support site and corporate website implements AudioEye, a third-party AT option. Poly provides information on the required topics upon request. Contact accessibility@poly.com.
603.3 Accommodation of Communication Needs	Supports	Global Support provides support services to individuals with disabilities in the following ways: (1) the Web for hearing impaired, (2) the phone for site impaired or individuals using speech devices. The hearing-impaired individual has access to opening a service ticket via the web and communicating about the issue via the web, as well as taking advantage of Poly's knowledge base articles, documentation or community forums, depending on the products used. Individuals can make contact by email via accessibility@poly.com.

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