

Date: 03 May 2018

Voluntary Accessibility Template (VPAT)

This Voluntary Product Accessibility Template (VPAT) describes accessibility of Polycom's VVX D60 DECT Accessory against the criteria described in Section 508 of the United States Rehabilitation Act of 1973, as amended (29 U.S.C. 794d). The template format is intended to permit easy evaluation of conformance to Section 508

Name of Product: Polycom VVX D60 DECT Accessory

Company contact for more Information: Ian Jennings, ian.jennings@polycom.com

<u>Note:</u> The VVX D60 DECT Accessory is a DECT based wireless telephone, that must be paired with a Polycom VVX Business Media phone to operate. It does not have a standalone mode of operation. This VPAT is limited to the accessory and does NOT cover the associated VVX phone. This document describes normal operational functionality. It does not include maintenance and troubleshooting procedures.

SUMMARY TABLE

VOLUNTARY PRODUCT ACCESSIBILITY SUMMARY

Criteria	Supporting Features	Remarks and explanations
Section 1194.21 <u>Software Applications and Operating Systems</u>	Not Applicable	Polycom VVX D60 is not a Software Application or an Operating System
Section 1194.22 Web-based internet information and applications	Not Applicable	Polycom VVX D60 is not a Web-based internet information application. Note that some configuration may be done via the Web Browser supported on the paired VVX device. This functionality is covered by the VVX VPAT document.
Section 1194.23 <u>Telecommunications Products</u>	Supports with Exceptions	See details below
Section 1194.24 Video and Multi-media Products	Not Applicable	Polycom VVX D60 is not a Video and Multi-media product.
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Polycom VVX D60 is not a Self- Contained, Closed product
Section 1194.26 Desktop and Portable Computers	Not Applicable	Polycom VVX D60 is not a Desktop or Portable Computer
** Section 1194.31 <u>Functional Performance Criteria</u>	Supports with Exceptions	See details below
** Section 1194.41 Information, documentation, and support.	Supports	See details below

Section 1194.21 Software Applications and Operating Systems		
Criteria	Supporting Features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Not Applicable	VVX D60 is not a software application.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Not Applicable	VVX D60 is not a software application.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Not Applicable	VVX D60 is not a software application.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Not Applicable	VVX D60 is not a software application.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Not Applicable	VVX D60 is not a software application.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Not Applicable	VVX D60 is not a software application.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Not Applicable	VVX D60 is not a software application.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	VVX D60 is not a software application.
(i) Color coding shall not be used as the only means of	Not Applicable	VVX D60 is not a software

conveying information, indicating an action, prompting a response, or distinguishing a visual element.		application.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	VVX D60 is not a software application.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	VVX D60 is not a software application.
(I) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Applicable	VVX D60 is not a software application.

Section 1194.22 Web-based Internet information and applications		
Criteria	Supporting Features	Remarks and explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.
(g) Row and column headers shall be identified for data tables.	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.

This information is true and correct to the best of our knowledge as of the date above.

(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.
(I) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (I).	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	Polycom VVX D60 is not a Web-based internet information application.

Section 1194.23 Telecommunications Products		
Criteria	Supporting Features	Remarks and explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Supports	The DECT handset is a portable item intended to be carried by the user. The DECT Base station and VVX offer an Ethernet interface which enables connection of TTY using suitable adaptor. The Ethernet connection can also be used for connection of a PC, enabling use of IM.
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	Supports	Commonly used Baudot codes and protocols supported. << Yaswanth, please double check this
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	Not Applicable	Polycom VVX D60 does not offer Voice Mail.

(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	Not Applicable	Polycom VVX D60 does not offer Voice Mail or Auto-Attendant features natively on the endpoint. These features are provided by the call control platform the device is connected to.
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	Not Supported	VVX D60 provides incoming and outgoing Calling Line Identification, so TTY integration is not required. VVX D60 does not support Talking Caller ID
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	Supports	Volume up /down functionality available through navigation keys
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	Supports	VVX D60 is compliant per FCC Part 68 requirements
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Supports	VVX D60 is compliant with FCC HAC requirements.
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	Supports	VVX D60 is HAC compatible. Complies with FCC Part 15 EMC Standards
(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.	Supports	Any changes to information is performed in line with industry standards, such as industry standard audio codecs for compression of audio information or standard crypto mechanisms for encryption and decryption of data
(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.	Supports	All VVX D60 keys may be touched without activating. Different shaped keys are provided for some actions, such as volume and navigation. The "5" key has raised pips to allow for non-visual identification of the key. Keys that have common functionality are also grouped to aid in identifying which keys are which.
(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls	Supports	The size of the D60 handset ensures that all keys may be

and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.		operated by one hand. As a wireless device, the handset is usually held but does not require tight grasping, pinching or twisting of the wrist.
(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	Not Applicable	Key Repeat is not supported. The use of key repeat in the context of a cordless handset does not make sense as it would make it harder to accurately dial numbers and control the device.
(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	Supports	Where toggle states are available (e.g. DND) the current state is displayed visually. Setting these toggle states may be discerned tactilely via button presses.

Section 1194.24 Video and Multi-media Products		
Criteria	Supporting Features	Remarks and explanations
(a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.	Not Applicable	Polycom VVX D60 is not a Video and Multi-media product
(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.	Not Applicable	Polycom VVX D60 is not a Video and Multi-media product
(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.	Not Applicable	Polycom VVX D60 is not a Video and Multi-media product
(d) All training and informational video and multimedia productions which support the agency's mission,	Not Applicable	Polycom VVX D60 is not a Video and Multi-media product

This information is true and correct to the best of our knowledge as of the date above.

regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.		
(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.	Not Applicable	Polycom VVX D60 is not a Video and Multi-media product

Section 1194.25 Self-Contained, Closed Products		
Criteria	Supporting Features	Remarks and explanations
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	Not Applicable	Polycom VVX D60 is not a Self- Contained, Closed product
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	Polycom VVX D60 is not a Self- Contained, Closed product
(c) Where a product utilizes touchscreens or contact- sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable	Polycom VVX D60 is not a Self- Contained, Closed product
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable	Polycom VVX D60 is not a Self- Contained, Closed product
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.	Not Applicable	Polycom VVX D60 is not a Self- Contained, Closed product
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.	Not Applicable	Polycom VVX D60 is not a Self- Contained, Closed product
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Not Applicable	Polycom VVX D60 is not a Self- Contained, Closed product
(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.	Not Applicable	Polycom VVX D60 is not a Self- Contained, Closed product

This information is true and correct to the best of our knowledge as of the date above.

(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	Polycom VVX D60 is not a Self- Contained, Closed product
(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non- portable, and intended to be used in one location and which have operable controls.	Not Applicable	Polycom VVX D60 is not a Self- Contained, Closed product
(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.	Not Applicable	Polycom VVX D60 is not a Self- Contained, Closed product
(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.	Not Applicable	Polycom VVX D60 is not a Self- Contained, Closed product
(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.	Not Applicable	Polycom VVX D60 is not a Self- Contained, Closed product

Section 1194.26 Desktop and Portable Computers			
Criteria	Supporting Features	Remarks and explanations	
(a) All mechanically operated controls and keys shall comply with §1194.23 (k) (1) through (4).	Not Applicable	Polycom VVX D60 is not a Desktop or Portable Computer	
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable	Polycom VVX D60 is not a Desktop or Portable Computer	
(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable	Polycom VVX D60 is not a Desktop or Portable Computer	
(d) Where provided, at least one of each type of	Not Applicable	Polycom VVX D60 is not a Desktop or	

This information is true and correct to the best of our knowledge as of the date above.

expansion slots, ports and connectors shall comply with	Portable Computer
publicly available industry standards	

Section 1194.31 Functional Performance Criteria			
Criteria	Supporting Features	Remarks and explanations	
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.			
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Does Not Support	The VVX D60 is a portable device with a 2.5" screen. It is not possible to increase the size of the font and still be able to display the required information,.	
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided			
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.			
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.			
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.			

Section 1194.41 Information, documentation, and support.			
Criteria	Supporting Features	Remarks and explanations	
(a) Product support documentation provided to end- users shall be made available in alternate formats upon request, at no additional charge.	Supports	Product documentation will be made available in a screen readable format. Other formats may be made available on request. Contact accessibility@polycom.com	

(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Product documentation will be made available in a screen readable format. Other formats may be made available on request. Contact accessibility@polycom.com
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	Support is primarily provided by audio, email (text) or video.